

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 17 May 2023 3:35 PM
To: Claims
Cc: Admin A
Subject: RE: LOD - AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,836.41(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **14 Dec 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, March 23, 2023 1:55 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: LOD - AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

Dear Hsiao Tong,

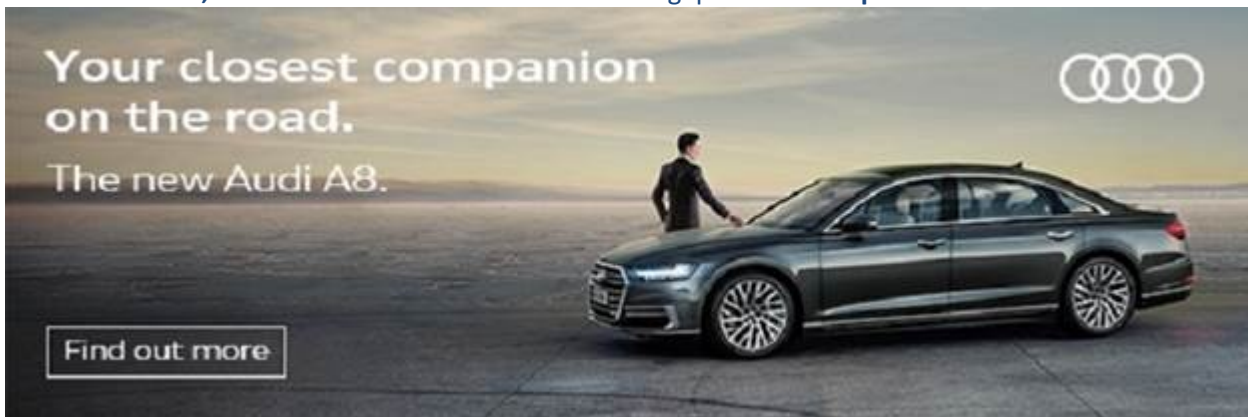
Attached LOD for your perusal. We will be submitting the original documents to Adrian shortly.

Please arrange for settlement.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 5 January 2023 5:24 pm
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 5 January 2023 11:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

Good morning Hsiao Tong,

Any update from Allianz? If yes, kindly advice on liability clearance.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 30 December 2022 9:43 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: AIS REF: TBC/FR-SGM3323Y - ACCIDENT INVOLVING VEHICLE SMW 6079 J & YOUR INSURED SGM 3323 Y ON 14/12/2022 - KS *** LKK REF: CC4/AIS22012673/pa3

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Siti Muhaini

Claims Administrator

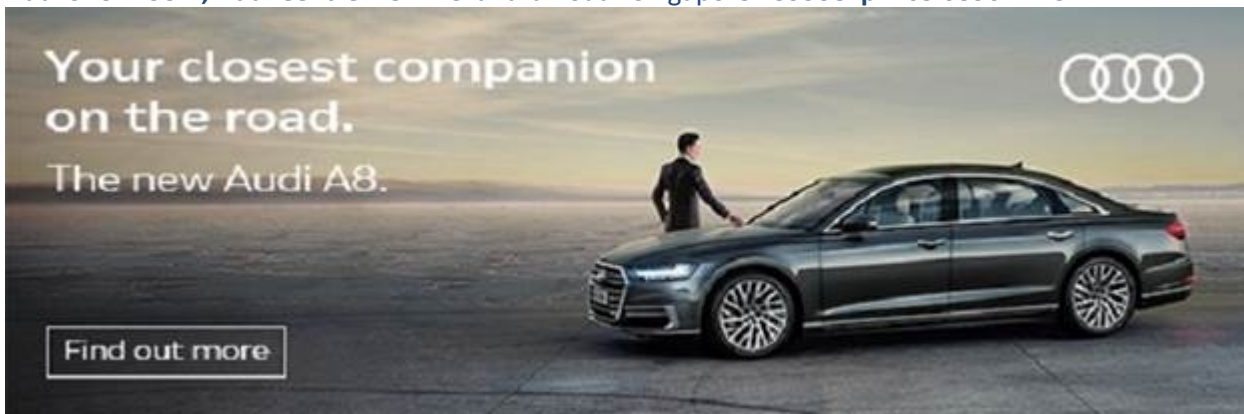
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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 29 December 2022 8:59 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>