

EzLyna (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 7 February 2023 7:53 pm
To: Tan Lee Gek (Strides Automotive Services Pte Ltd); EzLyna (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: LOD Re: Accident on 14/12/2022 involving SHB 1700B & SKL 3843X (China Taiping's insured) Our Ref: TAX/12/22/2034/lg *** LKK REF: CC3/CTI22012666/Kpa3
Attachments: SHB1700B.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 7 February 2023 3:46 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 14/12/2022 involving SHB 1700B & SKL 3843X (China Taiping's insured) Our Ref: TAX/12/22/2034/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,767.58
Loss of Rental	\$517.88 (5.5 days x \$94.16)
Loss of Income	\$330.00 (5.5 days x \$60.00)
LTA Search Fee	\$2.00
Total	\$2,617.46

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate

AUTHORISATION TO ACT

We, **STRIDES TAXI PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 1700B** (vehicle no.) hereby authorize **Strides Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **SHB 1700B** was damaged pursuant to the accident which occurred on **14/12/2022** (date) along **Bishan Street 14 towards Braddell Road** (location) involving vehicle no/s. **SKL 3843X** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of April (month) 2023 (year)



Signed by “the third party claimant”
(with company stamp if applicable)



Signed by “the workshop”
(with company stamp)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00008172200 Claim No : SNM22D209134/C02/SKL3843X/LEEPG
Claimant : STRIDES TAXI PTE LTD
Amount : **S\$2,562.46**
SINGAPORE DOLLARS TWO THOUSAND FIVE HUNDRED SIXTY TWO AND
CENTS FORTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB1700B
Insured Vehicle No. : SKL3843X

Date of Loss : 14/12/2022
Place of Accident : BISHAN ST 14 SLIP ROAD TOWARDS BISHAN ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHOW NAM FOOK
Driver Name : CHOW NAM FOOK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,767.58
(3) Loss of Use/Rental/Earning	S\$	792.88
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 2,562.46

Claimant Name : _____

NRIC No : Sxxxxx706F

Signature : _____

Date : 10 APR 2023

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230100156
Date : 13.01.2023
Vehicle No. : SHB1700B
Your Ref No. : TAX/12/22/2034
Our Ref No. : 24117141
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
PANEL ASM-RR END	0.00	\$ 708.66	0.00	\$ 0.00	\$ 0.00
FASCIA-RR BPR	1.00	\$ 758.48	(100.00)	\$ 758.48	\$ 0.00
FASCIA-RR BPR LWR	1.00	\$ 230.68	(10.00)	\$ 23.07	\$ 207.61
FINISHER-RR BPR - RH	0.00	\$ 47.42	0.00	\$ 0.00	\$ 0.00
FINISHER-RR BPR - LH	0.00	\$ 47.42	0.00	\$ 0.00	\$ 0.00
BRACKET ASM-RR BPR FASCIA SI-RH	0.00	\$ 29.85	0.00	\$ 0.00	\$ 0.00
BRACKET ASM-RR BPR FASCIA SI	0.00	\$ 29.85	0.00	\$ 0.00	\$ 0.00
BRACKET-RR BPR FASCIA SI MTG - RH	0.00	\$ 46.08	0.00	\$ 0.00	\$ 0.00
BRACKET-RR BPR FASCIA SI MTG - LH	0.00	\$ 46.08	0.00	\$ 0.00	\$ 0.00
BRACKET-PARK DIST CONT	0.00	\$ 13.20	0.00	\$ 0.00	\$ 0.00
SEN(BRACKET-PARK DIST CONT SEN) - LH					
BRACKET-PARK DIST CONT	0.00	\$ 12.90	0.00	\$ 0.00	\$ 0.00
SEN(BRACKET-PARK DIST CONT SEN) - CTE					
BRACKET-PARK DIST CONT	0.00	\$ 12.90	0.00	\$ 0.00	\$ 0.00
SEN(BRACKET-PARK DIST CONT SEN) - RH					
BRACKET-RR BPR FASCIA LWR MTG - RH	0.00	\$ 12.80	0.00	\$ 0.00	\$ 0.00
BRACKET-RR BPR FASCIA LWR MTG - LH	0.00	\$ 12.80	0.00	\$ 0.00	\$ 0.00
BAR ASM-RR BPR IMP	0.00	\$ 339.76	0.00	\$ 0.00	\$ 0.00
SCRIVET-RR BPR FASCIA	2.00	\$ 0.84	(10.00)	\$ 0.17	\$ 1.51
LAMP ASM-RR FOG - RH	0.00	\$ 189.07	0.00	\$ 0.00	\$ 0.00
LAMP ASM-RR FOG - LH	1.00	\$ 36.30	(10.00)	\$ 3.63	\$ 32.67
BAR ASM-RR BPR IMP	1.00	\$ 339.77	(10.00)	\$ 33.98	\$ 305.79
SENSOR-RR PARK DIST CONT	0.00	\$ 65.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 16, 2023 10:41 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230100156
Date : 13.01.2023
Vehicle No. : SHB1700B
Your Ref No. : TAX/12/22/2034
Our Ref No. : 24117141
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Sub-Total					\$ 547.58
Labour					
TO REPAIR REAR PORTION	1.00	\$ 250.00	0.00	\$ 0.00	\$ 250.00
TO REPAIR REAR END PANEL	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR PANEL	0.00	\$ 230.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO CHECK & RESET SYSTEM FUNCTION	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
GRAND TOTAL					\$ 1,767.58

Remark :

Make/Model : MG5
Accident Date : 14.12.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides
Automotive Services Pte. Ltd." with invoice no. indicated on
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:
Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 16, 2023 10:41 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



Laid Up Report

Accident Start Date : 01/12/2022

Date Generated : 21/12/2022

Accident End Date : 21/12/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/22/2034	SHB1700B	Strides Taxi Pte Ltd	MORRISGARAGES	MG5	24117141	14/12/2022 3:50 PM	20/12/2022 9:42 AM

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/22/2034

From: Strides Taxi Pte Ltd

Date: 15th December 2022

ACCIDENT ON 14/12/2022 INVOLVING SHB 1700B & SKL 3843X ALONG BISHAN STREET 14 TOWARDS BRADDELL ROAD

This is to confirm that the daily rental rate for SHB 1700B is \$94.16 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKL3843X

Date of Accident

14/12/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...
Period of Insurance 30/05/2022 - 29/05/2023
Requested By SHANTI B THAIYAL NAYAGI (S...
Requested Date 15/12/2022 08:26

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 3 January 2023 11:25 am
To: chownamfook3172@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKL3843X (CHINA TAIPING) AND SHB1700B AT/ALONG BISHAN ST 14 SLIP ROAD TOWARDS BISHAN ROAD ON 14/12/2022

Our Ref: CC3/CTI22012666/Kpa3

Insured Name : Chow Nam Fook
Insured Driver : Chow Nam Fook

Dear Sir/Madam,

ACCIDENT INVOLVING SKL3843X (CHINA TAIPING) AND SHB1700B AT/ALONG BISHAN ST 14 SLIP ROAD TOWARDS BISHAN ROAD ON 14/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHB1700B** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 6 April 2023 1:43 pm
To: Cecilia Lee
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Dear Cecilia,

Thank you for your approval. We shall proceed to offer with DV to TP WS.

Our apologies for typo error which corrected in blue highlights.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, April 5, 2023 11:15 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, March 17, 2023 4:18 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203885/C02/GBF3347A/TAYHP

LKK ref : CC6/CTI22005512/Apa3

Dear Irene / Jenny,

ACCIDENT INVOLVING SKL3843X (CHINA TAIPING) AND SHB1700B (TP) ON 14.12.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Taxi Pte Ltd" at \$2,562.46 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,068.70	\$ 1,767.58 PBP
2. Loss of Rental (5.5 days x \$94.16)	\$ 517.88	\$ 517.88 (5.5 days x \$94.16)
3. Loss of Income (5.5 days x \$60)	\$ 330.00	\$ 275.00 (5.5 days x \$500)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,918.58	\$ 2,562.46

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, December 21, 2022 4:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Cecilia Lee

Sent: Tuesday, 20 December 2022 11:23 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Dear Sir/Madam

Our Insured has not reported the accident. Attached herewith our letter of even date.

Please follow up with insured on accident reporting.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 19 December 2022 6:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1700B at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)