

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 6 April 2023 1:43 pm
To: Cecilia Lee
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Dear Cecilia,

Thank you for your approval. We shall proceed to offer with DV to TP WS.

Our apologies for typo error which corrected in blue highlights.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, April 5, 2023 11:15 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, March 17, 2023 4:18 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203885/C02/GBF3347A/TAYHP

LKK ref : CC6/CTI22005512/Apa3

Dear Irene / Jenny,

ACCIDENT INVOLVING SKL3843X (CHINA TAIPING) AND SHB1700B (TP) ON 14.12.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Taxi Pte Ltd" at \$2,562.46 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,068.70	\$ 1,767.58 PBP
2. Loss of Rental (5.5 days x \$94.16)	\$ 517.88	\$ 517.88 (5.5 days x \$94.16)
3. Loss of Income (5.5 days x \$60)	\$ 330.00	\$ 275.00 (5.5 days x \$500)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,918.58	\$ 2,562.46

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, December 21, 2022 4:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Hi Sir/Madam

Attached OI SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Cecilia Lee

Sent: Tuesday, 20 December 2022 11:23 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SNM22D209134/C02/SKL3843X/LEEPG - Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

Dear Sir/Madam

Our Insured has not reported the accident. Attached herewith our letter of even date.

Please follow up with insured on accident reporting.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 19 December 2022 6:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKL3843X (OI : CTI - TBA) and SHB1700B (TP : LKK REF - CC3/CTI22012666/Kpa3) on 14/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 1700B at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)