

EzLyna (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Sunday, 29 January 2023 12:13 pm
To: Tan Lee Gek (Strides Automotive Services Pte Ltd); EzLyna (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: LOD Re: Accident on 15/12/2022 involving SHF 279L & SMK 7441C (China Taiping's insured) Our Ref: TAX/12/22/2035/lg *** LKK REF: CC3/CTI22012659/Kpa3

Attachments: 12 22 2035 - document.pdf; vlc-record-2023-01-27-14h55m57s.mp4

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Friday, January 27, 2023 3:01 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 15/12/2022 involving SHF 279L & SMK 7441C (China Taiping's insured) Our Ref: TAX/12/22/2035/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$644.33
Loss of Rental	\$132.00 (1.5 days x \$88.00)
Loss of Income	\$90.00 (1.5 days x \$60.00)
LTA Search Fee	\$2.00
Total	\$868.33

We enclose the following documents:-

- 1) Repair invoice

- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) LTA search
- 7) Video footage

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHF279L** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHF279L** that was damaged pursuant to the accident which occurred on **15/12/2022** (date) along **CTE BEFORE BRADDELL ROAD EXIT** (location) involving vehicle no/s **SMK7441C** ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of 12 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Date: 15.12.2022

Our Ref. No.:

Letter of Authorisation

I, NG THIAN CHYE (NRIC No.: _____) the
registered hirer / relief driver / taxi share driver of Strides taxi registration number
SHF 2792 hereby authorise **Strides Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SMK 7441C happened on 15.12.2022
along Central Express Way

(the "Accident") on my behalf, including but not limited to instituting and any
claims or proceedings against such party or parties (as AutoSvs deems fit in its
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,
damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,
resolve and settle any proceeding or claim arising out of the accidents, including
but not limited to doing any act or executing any document or signing the
Discharge Voucher on my behalf as may be required.

Name : NG THIAN CHYE Signature: [Signature]

NRIC No. :

Tel No. :

Address :

O/Ref: TAX/12/22/2025

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00021572200 Claim No : SNM22D209021/C02/SMK7441C/TOHHS

Claimant : STRIDES TAXI PTE LTD

Amount : **S\$853.33**

SINGAPORE DOLLAR EIGHT HUNDRED FIFTY THREE AND CENTS THIRTY THREE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF279L

Insured Vehicle No. : SMK7441C

Date of Loss : 15/12/2022

Place of Accident : CTE BEFORE BRADDELL ROAD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YEE MAY LAN (YU MEI LAN)

Driver Name : YEE MAY LAN (YU MEI LAN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	644.33
(3) Loss of Use /Rental/Earning	S\$	207.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	

TOTAL **S\$ 853.33**

Claimant Name : _____

NRIC No : 198905369K

Signature : _____

Date : 18/5/2023



Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230100250
Date : 19.01.2023
Vehicle No. : SHF279L
Your Ref No. : TAX/12/22/2035
Our Ref No. : 24117156
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 565.60	(100.00)	\$ 565.60	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 86.20	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	0.00	\$ 4.80	0.00	\$ 0.00	\$ 0.00
UNIT , HEADLAMP , RH	0.00	\$2852.40	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	1.00	\$1060.70	(100.00)	\$1060.70	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 59.10	(25.00)	\$ 14.77	\$ 44.33
LINER, FR FENDER, RH	0.00	\$ 219.10	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 44.33
Labour					
TO REPAIR RH FRONT PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 644.33

Remark :

Make/Model : PRIUS4FL
Accident Date : 15.12.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:
Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 25, 2023 17:20 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/22/2035

From: Strides Taxi Pte Ltd

Date: 16th December 2022

ACCIDENT ON 15/12/2022 INVOLVING SHF 279L & SMK 7441C ALONG CTE TOWARDS BRADDELL

This is to confirm that the daily rental rate for SHF 79L is \$88.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/12/2022

Date Generated : 21/12/2022

Accident End Date : 21/12/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/22/2035	SHF279L	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24117156	15/12/2022 9:47 AM	16/12/2022 1:45 PM

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMK7441C

Date of Accident

15/12/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...
Period of Insurance 08/11/2022 - 07/11/2023
Requested By SHANTI B THAIYAL NAYAGI (S...
Requested Date 15/12/2022 10:52

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 30 December 2022 12:04 pm
To: kaseng_353@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMK7441C (CHINA TAIPING) AND SHF279L AT/ALONG CTE BEFORE BRADDELL ROAD EXIT ON 15/12/2022

Our Ref: CC3/CTI22012659/Kpa3

Insured Name : Yee May Lan (Yu Mei Lan)
Insured Driver : Yee May Lan (Yu Mei Lan0)

Dear Sir/Madam,

ACCIDENT INVOLVING SMK7441C (CHINA TAIPING) AND SHF279L AT/ALONG CTE BEFORE BRADDELL ROAD EXIT ON 15/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHF279L** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 17 May 2023 9:42 AM
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / Direct Settlement - Accident Involving SMK7441C (OI : SNM22D209021/C02/SMK7441C/TOHHS) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

LKK ref : CC3/CTI22012659/Kpa3
CTI ref: SNM22D209021/C02/SMK7441C/TOHHS

Dear Ezlyna

We thank you for your email of 17 May 2023.

Please proceed to resolve the property damage claim up to \$853.33 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 17, 2023 8:28 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / Direct Settlement - Accident Involving SMK7441C (OI : SNM22D209021/C02/SMK7441C/TOHHS) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D209021/C02/SMK7441C/TOHHS
LKK ref : CC3/CTI22012659/Kpa3

Dear Alfred,

ACCIDENT INVOLVING SMK7441C (CHINA TAIPING) AND SHF279L (TP) ON 15/12/2022

We refer to the above matter.

It is an accident under BOLA 28, OI rear ended TP then OI swerved to the right & side swipe on SMG2438S which was travelling straight . (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$853.33 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,539.90	\$ 644.33 PBP
2. Loss of Rental (1.5 days x \$88)	\$ 132.00	\$ 132.00
3. Loss of Income (1.5 days x \$60)	\$ 90.00	\$ 75.00 (1.5 days x \$50)
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 6,763.90	\$ 853.33

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, December 20, 2022 2:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Direct Settlement - Accident Involving SMK7441C (OI : SNM22D209021/C03/SMK7441C/TOHHS) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

Dear Hsiao Tong

Attach herewith SAS reports of SMK744C and SH297L for your attention and necessary action.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 20 December 2022 11:00 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D209021/C03/SMK7441C/TOHHS / RE: Direct Settlement - Accident Involving SMK7441C (OI : CTI - TBA) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D209021/C03/SMK7441C/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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