

## EzLyna (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 17 May 2023 9:42 AM  
**To:** EzLyna (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: {SEEK MANDATE} / Direct Settlement - Accident Involving SMK7441C (OI : SNM22D209021/C02/SMK7441C/TOHHS ) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

LKK ref : CC3/CTI22012659/Kpa3  
CTI ref: SNM22D209021/C02/SMK7441C/TOHHS

Dear Ezlyna

We thank you for your email of 17 May 2023.

Please proceed to resolve the property damage claim up to \$853.33 (all in).

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, May 17, 2023 8:28 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} / Direct Settlement - Accident Involving SMK7441C (OI : SNM22D209021/C02/SMK7441C/TOHHS ) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

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Your ref: SNM22D209021/C02/SMK7441C/TOHHS  
LKK ref : CC3/CTI22012659/Kpa3

Dear Alfred,

ACCIDENT INVOLVING SMK7441C (CHINA TAIPING) AND SHF279L (TP) ON 15/12/2022

We refer to the above matter.

It is an accident under BOLA 28, OI rear ended TP then OI swerved to the right & side swipe on SMG2438S which was travelling straight . (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Strides Automotive Services Pte Ltd" at \$853.33 (all-in).

The summary is as follows: -

|                                     | Amount Claimed | Amount Revised             |
|-------------------------------------|----------------|----------------------------|
| 1. Cost of Repair                   | \$ 6,539.90    | \$ 644.33 PBP              |
| 2. Loss of Rental (1.5 days x \$88) | \$ 132.00      | \$ 132.00                  |
| 3. Loss of Income (1.5 days x \$60) | \$ 90.00       | \$ 75.00 (1.5 days x \$50) |
| 4. LTA Search fee                   | \$ 2.00        | \$ 2.00                    |
| Total                               | \$ 6,763.90    | <b>\$ 853.33</b>           |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Tuesday, December 20, 2022 2:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>;

Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving SMK7441C (OI : SNM22D209021/C03/SMK7441C/TOHHS ) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

Dear Hsiao Tong

Attach herewith SAS reports of SMK744C and SH297L for your attention and necessary action.

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 20 December 2022 11:00 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM22D209021/C03/SMK7441C/TOHHS / RE: Direct Settlement - Accident Involving SMK7441C (OI : CTI - TBA) and SHF279L (TP : LKK REF - CC3/CTI22012659/Kpa3) on 15/12/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D209021/C03/SMK7441C/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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