

# Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

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15 Feb 2023

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

Attention: Motor Claim Department

Dear Sirs / Madams,

RE: ACCIDENT INVOLVING VEHICLE(S) SMK7535R/SMA388Y AT MARINA BLVD – MBS  
(BAYFRONT AVE) , SINGAPORE ON 10/12/2022

We understand that you are the insurer of vehicle SMA388Y.

I/We wish to inform you that my/our vehicle SMK7535R have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from you as follows:

1. Cost of Repair	S\$1600.00
2. LTA Search fee	S\$7.45
3. Loss of Rental (S\$160.00 X 10 days)	S\$1600.00
4. Total	S\$3207.45

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Zero Gravity

## LETTER OF AUTHORITY

ACCIDENT ON: 10/12/2022

INVOLVING VEHICLE(S) NO.: SMK7535R / SMA388Y

AT/ALONG: MARINA BLVD - MBS (BAYFRONT AVE)

I, Tan Lay Yen NRIC No/Co Reg. No.: S77178182 of  
BLK 462A YISHUN AVE 6 #12-1149 Singapore 761462

Owner/Driver of motor vehicle registration no: SMK7535R insured by

MS Income Insurance under policy no: 5109311305-03 do hereby  
authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit  
Autohub, Singapore 417921, to act as my representative in my claim against my insurance  
and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s):  
SMA388Y in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions  
on my behalf concerning the said claim and as such, all future correspondences should be  
addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and  
to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any  
discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own  
insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to  
pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be  
true and correct.

Date this 12 day of 12 Year 2022

Signature :   
(Company Stamp if applicable)

Full Name : TAN LAY YEN

NRIC No : S77178182

Contact No : (HP) 8481 6833 (O) \_\_\_\_\_ (H) \_\_\_\_\_

## EzLyna (LKKAUTO)

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**From:** Zero Gravity <zero\_gravity@singnet.com.sg>  
**Sent:** Thursday, 13 April 2023 4:58 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: E-VOUCHER/ OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI  
**Attachments:** LETTER OF AUTHORITY.pdf

Dear Ezlyna,

Kindly find the attachments and the following Bank Details.

Account Name: ZERO GRAVITY  
Bank Name: OCBC BANK  
Bank Account No.: 512-074923-001  
Bank Branch: KATONG BRANCH  
Bank No: 7339  
Swift Code: OCBCSGSG

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** EzLyna (LKKAUTO) [mailto:ezlyna@lkkauto.com]  
**Sent:** Thursday, 13 April, 2023 10:53 AM  
**To:** Zero Gravity <zero\_gravity@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:E-VOUCHER/ OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sylvie,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **\$S2,200.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **10 December 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

\*Kindly provide **Bank Details** for us to process payment. (if you are the first time to settle claim with Allianz Insurance Singapore Pte Ltd.)

Thank you.

Warmest Regards,  
Ezlyna

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

P Please consider the environment before printing this e-mail.

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**From:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Sent:** Wednesday, April 12, 2023 10:50 AM  
**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Ezlyna,

We would like to accept the offer. Kindly advise LOD document send to insurance company or your office.

Thanks & Best regards

Have a good day!

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** EzLyna (LKKAuto) [<mailto:ezlyna@lkkauto.com>]  
**Sent:** Tuesday, 11 April, 2023 10:25 AM  
**To:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

**Without Prejudice**

Dear Sylvie,

We refer to your email below.



We are unable to adjust our mandate to your request. For a quick & an amicable settlement, kindly consider to accept our revised offer Global sum \$2,200.00 (all in). Thank you.

With warmest regards,  
Ezlyna

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**From:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Sent:** Thursday, April 6, 2023 10:49 AM  
**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Ezlyna,

May I follow up on this case?  
Kindly revert to us ASAP.

Thanks & Best regards

Have a good day!

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** Zero Gravity [[mailto:zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)]  
**Sent:** Wednesday, 1 March, 2023 5:12 PM  
**To:** 'EzLyna (LKKAuto)' <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Ezlyna,

Firstly, we confirm with Cost of Repairs @ \$1600.00 & LTA Search Fee @ \$7.45.

On the other hand, surveyor agreed 4 working days on the repair, 2.5 day PRI delay ( PRI was sent on 12/12//2022, survey done on 15/12/2022), 1 Sunday (18th December) involved during the repair. We would like to request LOR: \$140.00\*8days = \$1120.00

Kindly increase the offer amount to \$2727.45 to close this case asap.

Thanks & Best regards

Have a good day!

Sylvie

Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** EzLyna (LKKAUTO) [<mailto:ezlyna@lkkauto.com>]  
**Sent:** Tuesday, 28 February, 2023 11:31 AM  
**To:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

**Without Prejudice**

Dear Sir,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

Cost of Repair	- \$1,600.00 (Agreed)
Loss of Rental	- \$ 500.00 (Max offer as surveyor recommended 4 days)
LTA Search fee	- \$ 7.45 (Agreed)
<b>Total</b>	<b>- \$2,107.45</b>

Kindly confirm acceptance and our E-Discharge Voucher will follow shortly. Thank you.

With warmest regards,  
Ezlyna

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**From:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Sent:** Thursday, 29 December 2022 4:16 PM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Ezlyna,

Kindly find the attached video.

Have a nice day!

Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** EzLyna (LKKAUTO) [<mailto:ezlyna@lkkauto.com>]  
**Sent:** Thursday, 29 December 2022 3:59 pm  
**To:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE:VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Sirs,

We refer to the above matter.

This case is under investigation. We would appreciate if you could share the video footage of this accident (based on your client's accident report – there was a in-vehicle camera) with us for assessment.

Your kind reply is much appreciated. Thank you.

*\*I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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**From:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>

**Sent:** Wednesday, 21 December 2022 9:12 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Sir/Mdm,

Kindly find the attached GIA report.

Password: SMK7535R7818Z

Have a nice day!

Zero Gravity

2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub

Singapore 417921

Tel: 6741 2845/6747 7100

Fax:67412170

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 19 December 2022 5:35 pm

**To:** [zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Sir Madam,

Please email us gia / police report.

Thanks.

Mkwan



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921  
Tel: +65 67412845 Fax No: +65 67412170  
Email: zero\_gravity@singnet.com.sg  
Reg.No.: 52888887X

## FINAL REPAIR BILL

No. : SO-000077

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

TEL : 63953836

FAX :

Your Ref. : SMA338Y  
Vehicle No. : SMK7535R  
Make & Model : HONDA CRV  
Chassis No. : MRHRM3850GP000137  
Engine No. : K24Z98503488  
Accident Date : 10/12/2022  
Policy No. : 5109311305-03  
Date : 15/02/2023  
Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	Lumpsum	1 X	1,600.00	1,600.00

SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED ONLY

E. & O.E

<b>Total</b>	S\$	<b>1,600.00</b>
<b>Discount</b>	S\$	<b>0.00</b>
<b>Net Total</b>	S\$	<b>1,600.00</b>

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

**ZG PTE LTD**

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67477100

Buss.Reg.No.:201317155Z

HIRER'S PARTICULARS I/We \_\_\_\_\_

If Different From of \_\_\_\_\_

Section ① \_\_\_\_\_

S \_\_\_\_\_

Tel: \_\_\_\_\_

Hereinafter called "the Hirer" hereby confirm having agreed to hire this day from ZG PTE LTD. Hereinafter called "the Owner" the undermentioned Vehicle at the rental fees as shown below and I further agree that I shall be help reposable for:-

**1) THIRD PARTY ONLY MOTOR VEHICLE COVERAGE**

the Excess which is the maximum amount of \$2500 to cover for any third party damage or injury claims and also bear the full cost of any damage caused to the hired Vehicle resulting from any single accident including loss from inability to let the same Vehicle out on hire of loss resulting from theft and destruction of the Vehicle.

**2) COMPREHENSIVE MOTOR VEHICLE COVERAGE**

A) If the Rental Vehicle is damaged or destroyed while it is in the possession the Renter, Renter agrees to pay any required insurance deductible.

B) Renter will be responsible for the full amount of the excess not exceeding \$2000 for own damages and \$1500 for third party claims upon reporting of any accidents.

3) Only persons above 22 years of age with more than 2 years driving experience, authorised licensed and signing this agreement may drive the Vehicle whether or not such damage or loss is by person/persons known or unknown to me or by negligence or any breach by me of the Terms and Conditions of Hire, hereinafter mentioned and printed at the back hereof.

Vehicle Regn No : <b>SGV4317L</b>		Rental Agreement: NO. : <b>C0062</b>	
Section ① Hirer's And/Or Driver's Particulars		Date & Time OUT: <b>12/12/2022 3:30 p.m</b>	
Name: <b>Tan Lay Yen</b>		Date & Time IN: <b>22/12/2022 5:00 p.m</b>	
Address: <b>BLK 462A YISHUN AVE 6 #12-1149</b> <b>Singapore 761462.</b>		Chargeable	Rates Amount
Mobile No.: <b>84816833</b>		<b>10</b>	Days @ \$ <b>160</b> <b>\$1600.00</b>
I/C No./Passort No: <b>577178182</b>			Weeks @\$
Type of I/C :/Passort:			Months @\$
Driving Licence No: <b>577178182</b>			Surcharge @\$
Pass Date: <b>22.11.1999.</b>			
Date of Birth: <b>30 Jun 1977.</b>			
Place of Issue:			
a)Third Party Only Policy Excess \$2500/-			
b)Comprehensive Policy Excess \$3500/-		Insurance :	
Vehicle Must Be Returned To Owner's Office By:		Total Charge:	<b>\$1600.00</b>
Remarks:		Security Deposit	
		Total Payable	
		Amount Paid	
		Delivery Fees	
IMPORTANT!		Collection Fees/Misc.	
For Singapore Use only		Extra Hours @\$	
Fuel Tank OUT (E) (%) (%) (%) (%) (%) (%) (F)		Rates Do Not Include Fuel	
Fuel Tank IN (E) (%) (%) (%) (%) (%) (%) (F)		Refuelling	
Vehicle No: 1)	From:	To:	
Vehicle No: 2)	From:	To:	
Tools	Spare Tyre	Accessories	Total Additional Charges
Vehicle Issued By:			
Vehicle Collected By:			
NOTE: HIRER AND /OR DRIVER IS LIABLE FOR ALL PARKING , TRAFFIC AND SMOKY EXHAUST VIOLATION		Grand Total	<b>\$1600.00</b>

I/We have read and hereby agree to the terms and conditions on both sides of this rental agreement.

HIRER MUST NOT CARRY SAND AND CEMENT ON THE VEHICLE

PLS CHECK ENGINE OIL AND RADIATOR WATER EVERY MORNING

Date: **12/12/2022**

Hirer's Signature:

Driver's Signature:





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Dec 2022 / 16:37:10

Receipt Date/Time : 12 Dec 2022 / 16:37:10

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221212-003503

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

<b>Amount Before GST (S\$)</b>	<b>GST Amount (S\$)</b>	<b>Amount After GST (S\$)</b>
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Result of Insurance Enquiry - SMA388Y

As at 10 Dec 2022/19:15:00

Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.

1 Insurance Enquiry - SMA388Y  
Enquiry Fee  
20221212163454617275

7.00	0.49	7.49
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<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

426588XXXXXX5595	eNETS Credit Card	7.45
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<b>Total</b>		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 16 February 2023 8:37 am  
**To:** KEIFTAN@BISMOTORING.COM.SG; allanng66e@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMA388Y (ALLIANZ) AND SMK7535R AT/ALONG MARINA BAY BLVD ON 10/12/2022

**M/S BIS MOTORING PTE LTD**

Dear Sir/Madam,

**You Ref: SMA388Y**

**Our Ref: CC4/AIS22012657/pa3**

**ACCIDENT INVOLVING SMA388Y (ALLIANZ) AND SMK7535R AT/ALONG MARINA BAY BLVD ON 10/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SMK7535R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

**\*Excess of \$2,000.00 + GST is applied.**

If you need any clarification, please do not hesitate to contact as at 80287880 or ezlyna@lkkauto.com.

Thank you.

\*I am working from home from 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler



**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Dec 2022 18:07	<b>Clm Dtl Modified</b>	Claimant's Name: -> TAN LAY YEN. Claimant's ID: -> S7717818Z.	[A] HOW MEI KWAN
2	19 Dec 2022 18:07	<b>Clm Veh Model Changed</b>	(202203) HONDA CR-V 2.4 (A).	[A] HOW MEI KWAN
3	19 Dec 2022 18:07	<b>Clm Created</b>	Reg No: SMK7535R. Acct Date: 2022/12/10. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Zero Gravity (Kaki Bukit)	[A] HOW MEI KWAN
4	19 Dec 2022 18:07	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Dec 2022 18:07	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/29	[A] HOW MEI KWAN
6	19 Dec 2022 18:07	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Dec 2022 18:08	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	04 Jan 2023 15:24	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Chan Kian Chuan
9	04 Jan 2023 15:28	<b>Clm Registration Modified</b>	Pol No:->SP2002451400.	[I] Chan Kian Chuan
10	16 Feb 2023 08:28	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
11	24 Feb 2023 09:07	<b>Adj Mandate Request</b>	Cur.Req:0.00:Liability: 100%. Insured rear-ended third party. We seek your mandate at \$2,507.45 (claim LOR). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] Ezlyna
12	24 Feb 2023 12:09	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/29. Mandate Remarks: cor 1600 lor 600 lte 7.45 total 2207.45	[I] Chan Kian Chuan
13	24 Feb 2023 12:09	<b>Adj Mandate Set</b>	Approved:2207.45:cor 1600 lor 600 lte 7.45 total 2207.45	[I] Chan Kian Chuan

Date From    
 Date To    
 Audit Type   Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2885705	19 Dec 2022 18:07:43	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMK7535R		xx.xx
2892452	04 Jan 2023 09:27:58	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SMK7535R	Ezlyna	xx.xx

