

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 13 April 2023 10:53 am
To: Zero Gravity
Cc: Admin A
Subject: RE:E-VOUCHER/ OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sylvie,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$2,200.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **10 December 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

*Kindly provide **Bank Details** for us to process payment. (if you are the first time to settle claim with Allianz Insurance Singapore Pte Ltd.)

Thank you.

Warmest Regards,
Ezlyna

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.
P Please consider the environment before printing this e-mail.

From: Zero Gravity <zero_gravity@singnet.com.sg>
Sent: Wednesday, April 12, 2023 10:50 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Ezlyna,

We would like to accept the offer. Kindly advise LOD document send to insurance company or your office.

Thanks & Best regards

Have a good day!

Sylvie
Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921
Tel: 6741 2845/6747 7100
Fax:67412170

From: EzLyna (LKKAUTO) [<mailto:ezlyna@lkkauto.com>]
Sent: Tuesday, 11 April, 2023 10:25 AM
To: Zero Gravity <zero_gravity@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Without Prejudice

Dear Sylvie,

We refer to your email below.

We are unable to adjust our mandate to your request. For a quick & an amicable settlement, kindly consider to accept our revised offer Global sum \$2,200.00 (all in). Thank you.

With warmest regards,
Ezlyna

From: Zero Gravity <zero_gravity@singnet.com.sg>
Sent: Thursday, April 6, 2023 10:49 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OFFER / VIDEO FOOTAGE / AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Ezlyna,

May I follow up on this case?
Kindly revert to us ASAP.

Thanks & Best regards

Have a good day!

Sylvie
Zero Gravity
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub
Singapore 417921