Mei Kwan (LKKAuto)

From: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Wednesday, 14 December 2022 5:08 PM

To: Meng Yan (LKK Auto) < mengyan@lkkauto.com >; Zero Gravity < zero gravity@singnet.com.sg >

Cc: assignments <assignments@lkkauto.com>

Subject: RE: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Internal

Hi Yan,

Please arrange with workshop to survey tml.

Thank you

Janice Koh

Claims Specialist Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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A Please consider the environment before printing this e-mail.

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com >

Sent: 14 December, 2022 10:34 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Zero Gravity <zero gravity@singnet.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: [EXT] RE: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Internal

Dear Janice,

Thank you for the assignment.

We have checked with the workshop and vehicle is in for survey, however our surveyor's schedule is full for today.

We are unable to accept this assignment.

Apologies for the inconvenience causes.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Tuesday, 13 December 2022 7:31 PM
To: Zero Gravity < zero gravity@singnet.com.sg>

Cc: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Internal

Your ref: SMK7535R

Our ref: 2022 22008809/KC - SMA388Y

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Thank you.

Janice Koh

Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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From: Zero Gravity < zero gravity@singnet.com.sg>

Sent: 13 December, 2022 07:15 PM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Cc: 'Zero Gravity' < zero gravity@singnet.com.sg>

Subject: [EXT] RE: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Dear Sir/Mdm,

We would like to choose LKK Auto Consultants Pte Ltd.

Have a nice day!

Zero Gravity 2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub Singapore 417921

Tel: 6741 2845/6747 7100

Fax:67412170

From: Claims Banca (Allianz Insurance Singapore) [mailto:claims@allianz.com.sg]

Sent: Tuesday, 13 December 2022 7:05 pm **To:** Zero Gravity < <u>zero gravity@singnet.com.sg</u>>

Subject: AIS REF: 2022 22008809/KC - SMA388Y - TPPD - SMK7535R PRI

Internal

Your Ref: SMK7535R

Our Ref: 2022 22008809/KC - SMA388Y

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

<u>Janice</u> Koh

Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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A Please consider the environment before printing this e-mail.

From: Zero Gravity < zero gravity@singnet.com.sg>

Sent: 13 December, 2022 04:25 PM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Cc: 'Zero Gravity' < zero gravity@singnet.com.sg>

Subject: [A/V UNSCANNABLE][EXT] RE: SMA388Y(OI) & SMK7535R PRI

Warning: This email contains an unscanned attachment. You should not open attachments or click on links unless you recognize the sender, expect the email and know the content is safe.

Dear Sir/Mdm,

Kindly find the attached LTA Search fee and GIA report.

Password: SMK7535R7818Z

Have a nice day!

Zero Gravity 2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub Singapore 417921

Tel: 6741 2845/6747 7100

Fax:67412170

From: Claims Banca (Allianz Insurance Singapore) [mailto:claims@allianz.com.sg]

Sent: Tuesday, 13 December 2022 4:19 pm
To: Zero Gravity < zero gravity@singnet.com.sg >
Subject: RE: SMA388Y(OI) & SMK7535R PRI

Internal

Your Vehicle No.: SMA388Y Our Vehicle No.: SMK7535R

Without Prejudice

Dear Sir/Madam

Kindly provide us your client GIA report and LTA search fee.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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A Please consider the environment before printing this e-mail.

From: Zero Gravity <zero gravity@singnet.com.sg>

Sent: 12 December, 2022 04:49 PM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Cc: 'Zero Gravity' < zero_gravity@singnet.com.sg>

Subject: [EXT] SMA388Y & SMK7535R PRI

Your Vehicle No.: SMA388Y Our Vehicle No.: SMK7535R

Dear Sir/Mdm,

Attached herewith SMA388Y & SMK7535R PRI. Please provide ten surveyor list to us choose. Kindly let us have your reply asap. Thanks & Best regards

Have a nice day!

Zero Gravity 2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub Singapore 417921 Tel: 6741 2845/6747 7100

Fax:67412170