Rajes (LKK Auto)

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com>
Sent: Friday, 16 December 2022 5:00 PM

To: joshua@falconair.com.sg; assignments; SUR

Subject: RE: OUR REF: SNM22D209059/C02/YP5535K/LEEPG & YOUR REF: SKS3031K -

DOA:16/16/2022

Without Prejudice Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Marcus Chua to conduct PRS on without prejudice basis.

Thanks & Best Regards, **Cecilia Lee** Senior Executive Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: joshua@falconair.com.sg < joshua@falconair.com.sg>

Sent: Friday, 16 December 2022 4:56 pm **To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209059/C02/YP5535K/LEEPG & YOUR REF: SKS3031K - DOA:16/16/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly assign Marcus from LKK to survey this vehicle.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com >

Sent: Friday, 16 December 2022 4:45 pm

To: joshua@falconair.com.sg

Subject: RE: OUR REF: SNM22D209059/C02/YP5535K/LEEPG & YOUR REF: SKS3031K - DOA:16/16/2022

Without Prejudice Save As To Costs

Our reference: SNM22D209059/C02/YP5535K/LEEPG

Your reference: SKS3031K

Dear Sirs,

We refer to your email of 16/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: joshua@falconair.com.sg <joshua@falconair.com.sg>

Sent: Friday, 16 December 2022 2:07 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: 3pty claim for SKS3031K against your insured YP5535K DOA:16/16/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Please refer to attach for SKS3031K accident report. Kindly assist with the list of 10 surveyors.

Thanks and regards, Joshua Ng Falcon-Air Auto Services (Tampines)

Tel: 67897997