## Meng Yan (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Monday, 19 December 2022 10:26 AM

**To:** admin-d; assignments; SUR

**Cc:** Henry, Irene James

**Subject:** FW: LKK/MC \ CMTD2204615/IJH | PRE-REPAIR INSPECTION// ACCIDENT ON

16/12/22AT ABOUT 07:40 INVOLVING VEHICLE SKZ1136T & SLU2790L

**Attachments:** WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

#### [Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo** 

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sq



# Innovation for Wellbeing

## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Monday, December 19, 2022 10:20 AM

**To:** 'ConvergenceAutomotive' < operations@convergenceauto.com.sg>; Henry, Irene James < irene.henry@sompo.com.sg>; 'Admin-D (LKKAuto)' < admin-d@lkkauto.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/MC \ CMTD2204615/IJH | PRE-REPAIR INSPECTION// ACCIDENT ON 16/12/22AT ABOUT 07:40

**INVOLVING VEHICLE SKZ1136T & SLU2790L** 

#### Without Prejudice

Our Reference: CMTD2204615/IJH

Your Reference: SKZ1136T

Dear Kaelynn,

We refer to your email reply and agreed to appoint Mr. Marcus of LKK AUTO to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi LKK Auto.

Please arrange Mr. Marcus to survey SKZ1136T on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Irene.

Thank you.

## [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

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From: ConvergenceAutomotive < operations@convergenceauto.com.sg >

Sent: Monday, December 19, 2022 10:08 AM

To: Claims - Motor Survey < <a href="mailto:MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>; Henry, Irene James < <a href="mailto:irene.henry@sompo.com.sg">irene.henry@sompo.com.sg</a>;

Subject: RE: PRI \ CMTD2204615/IJH | PRE-REPAIR INSPECTION// ACCIDENT ON 16/12/22AT ABOUT 07:40

INVOLVING VEHICLE SKZ1136T & SLU2790L

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear sir/ madam,

We would like to appoint LKK marcus for the pre – repair inspection.

Thank you.

Warmest Regards,
Kaelynn | Admin Executive

#### **CONVERGENCE AUTOMOTIVE (PTE. LTD.)**

Co. Reg. No. 201820703D

39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856 Tel: (65) 6993 2080 | Email: <a href="mailto:operations@convergenceauto.com.sg">operations@convergenceauto.com.sg</a>

www.convergenceauto.com.sg



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From: Claims - Motor Survey

**Sent:** Monday, December 19, 2022 10:05 AM **To:** ConvergenceAutomotive; Henry, Irene James

Subject: PRI \ CMTD2204615/IJH | PRE-REPAIR INSPECTION// ACCIDENT ON 16/12/22AT ABOUT 07:40 INVOLVING

VEHICLE SKZ1136T & SLU2790L

Our Reference: CMTD2204615/IJH

Your Reference: SKZ1136T

<u>Without Prejudice</u> EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

Date: 19/12/2022

M/S CONVERGENCE AUTOMOTIVE (PTE. LTD.)

Dear Kaelynn,

### ACCIDENT INVOLVING SLU2790L & SKZ1136T ON 16.12.22

We refer to your Notice of Accident dated 16/12/2022.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/ irene.henry@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

#### **Pre-Repair Survey**

| Motor Surveyor      | Surveyor               |
|---------------------|------------------------|
| FormTeam Consult    | ancy Frankie Pang      |
|                     | Chow Boxiong           |
| LKK Auto Consulta   | nts Adrian Ling (East) |
|                     | Marcus Chua (East)     |
|                     | Kenneth Kong (North)   |
| Priority Services   | Jimmy Lee              |
| Raleigh Services    | Andrew Ow Yong         |
| RT Appraisal Pte Lt | d Ricky Teng           |
|                     | Elgene Teng            |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>

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From: ConvergenceAutomotive < operations@convergenceauto.com.sg>

Sent: Friday, December 16, 2022 5:32 PM

To: Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

Subject: PRE-REPAIR INSPECTION// ACCIDENT ON 16/12/22 AT ABOUT 07:40 INVOLVING VEHICLE SKZ1136T & SLU2790L

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Dear sir/ madam,

We are instructed by YAN OI CHIN to notify you of a road traffic accident on 16/12/2022 at about 07:40HRS at along SLE TOWARD BKE (SLIP ROAD HEADING TO BKE) involving our client's vehicle registration number SKZ1136T and vehicle registration number SLU2790L driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

You may contact me @ 6993 2080 / 9888 8119 should you require more information.

Survey Address: 39 Woodlands Close, MEGA@Woodlands #01-24, Singapore 737856

Warmest Regards,
Kaelynn | Admin Executive

#### **CONVERGENCE AUTOMOTIVE (PTE. LTD.)**

Co. Reg. No. 201820703D

39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856

Tel: (65) 6993 2080 | Email: operations@convergenceauto.com.sg

www.convergenceauto.com.sg



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