

YOO MEI MEI SHARON

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 10-01-2023

CHINA TAIPEH INSURANCE (SINGAPORE) PTE LTD
MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 099909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SDY 3663 M AND GBE 5368 X
ALONG ANG MO KIO AVE 5 ON 11-12-2022

I / We, the owner of Vehicle No. SDY 3663 M which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|--|---|------------------|
| 1. Costs of repair | - | \$3657.17 |
| 2. Loss of Use/Rental fees <u>7 days</u> | - | \$1400.00 |
| 3. Police / GIA report / LTA fees | - | \$ 2.00 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$5059.17</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SDY3663M AND GBE5568X

ALONG ANG MO KIO AVE S

ON 11-12-2022

BY THE LETTER OF AUTHORITY, I / We, YOO MEI MEI SHARON

NRIC NO. S18066931 The owner of Vehicle No. SDY3663M

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 13 (day) 12 (month) 2022 (year)



Acknowledged by Owner

(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00002782201 Claim No : SNM22D209104/C02/GBE5568X/TANKL

Claimant : YOO MEI MEI SHARON

Amount : **S\$4,059.17**
SINGAPORE DOLLARS FOUR THOUSAND FIFTY NINE AND CENTS
SEVENTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SDY3663M

Insured Vehicle No. : GBE5568X

Date of Loss : 11/12/2022

Place of Accident : ANG MO KIO AVE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TRUSTEE FOOD INDUSTRY PTE LTD


Driver Name : TAN ZHI HENG, EDMUND

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,657.17
(3) Loss of Use/Rental/ Earning	S\$	400.00
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 4,059.17

Claimant Name : YOO MEI MEI SHARON NRIC No : S1806693 I

Signature :  Date : 3-6-2023

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16418

Vehicle Insured : GBE5568X

Accident Date : 11-Dec-2022

Date : 31-Dec-2022

Our Ref : 022211 (CHINA) / CHAN

PAGE : 1

YOO MEI MEI SHARON
55A EDGEDALE PLAINS
#17-16
Singapore 828680

FINAL REPAIR COST FOR BMW 216D SDY3663M

=====

1 pc	Rear windscreen glass	730.20
1 pc	O/s taillamp	380.35
1 pc	Rear bumper fascia	1,250.55
1 pc	Rear o/s bumper side retainer	173.55

		2,534.65
	Less 5% :	126.73

1 pc	Rear w/s glass sealant	2,407.92
		40.00 sn
1 pc	Rear w/s glass solar film	200.00 sn

To remove & renew rear windscreen glass and conduct water leak test.	120.00
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To putty and spray replaced parts	400.00
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To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts	250.00
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	3,417.92
Add 7% GST :	239.25

Total :	S\$ 3,657.17
	=====

Singapore Dollars Three Thousand Six Hundred
and Fifty Seven and Cents Seventeen Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

CUSTOMER

YOO MEI MEI SHARON
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

INVOICE NO : **H23025**

DATE : 10.01.2023

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	EL 1628K	17708	SDY 3663M	7	\$ 200.00	\$ 1,400.00
		***	*****	***		

TOTAL : **\$ 1,400.00**

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL


HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17708

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: <u>EL1628K</u>		Mileage Out: <u>100547km</u>	
Hirer: <u>YOO MEI MEI SHARON</u>		Make & Model: <u>Mazda 5</u>		Auto / Manual Group: <u>Auto</u>	
NRIC / Passport No: <u>S1806693I</u> Date of Birth: <u>14/08/1967</u>		OUT : Date <u>24/12/2022</u>		OUT : Time <u>11-45AM</u>	
Address: <u>55A Edgevale plains #17-16</u> <u>828680</u>		Replace Veh No:		Mileage Out:	
Driving Licence No: <u>S1806693I</u> Pass Date: <u>12/10/1985</u>		OUT : Date		OUT : Time	
Contact Number: <u>96910920</u>					
DRIVERS PARTICULARS (if different from Hirer)		CHARGES			
Appointed Driver:		Daily <u>7</u> @ \$ <u>200</u> per day <u>1400.00</u>			
NRIC / Passport No: Date of Birth:		Weekly @ \$ per week			
Address:		Monthly @ \$ per month			
Driving Licence No: Pass Date:		Hours @ \$ per hour			
Contact Number:		Others @ \$			
		SUB-TOTAL \$ <u>1400.00</u>			
Terms & Conditions		PETROL LEVEL			
ADDITIONAL \$3000.00 EXCESS		Out E 1/4 <u>1/2</u> 3/4 F			
For Hirer / Driver		In E 1/4 <u>1/2</u> 3/4 F			
Age 23 years old & below.		TOTAL CHARGES \$ <u>1400.00</u>			
Age 70 years old & above.					
Less than Two (2) years Driving Experience.					
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00		IMPORTANT! FOR SINGAPORE USE ONLY			
		Excess Liability: \$2500.00			
		Malaysia Excess (With Prior Consent): <u>NOT ALLOWED</u>			
REMARKS		Hirer's Signature 			
<u>SDY 3663M</u>		Addition Driver's Signature			
PAYMENT METHOD:					
BANK TRANSFER : DBS 015-900828-2					
PAYNOW : 53013461J					

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL \$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>31.12.22</u>	<u>5pm</u>	<u>101095</u>		

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBE5568X

Date of Accident

11/12/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **20/01/2022 - 19/01/2023**

Requested By **KHONG SHI JIE (ALAN'S UNITE...**

Requested Date **12/12/2022 16:21**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 December 2022 12:58 PM
To: BRADY977@OUTLOOK.COM
Cc: EzLyna (LKKAuto)
Subject: ACCIDENT INVOLVING GBE5568X(CHINA TAIPING) AND SDY3663M AT/ ALONG ANG MO KIO AVE 5 ON 11/12/2022

TRUSTEE FOOD INDUSTRY PTE LTD
DRIVER: TAN ZHI HENG, EDMUND

[By Email Only]

Dear Sir/Madam,

You Ref: GBE5568X

Our Ref: CC6/CTI22012629/Kpa3

ACCIDENT INVOLVING GBE5568X(CHINA TAIPING) AND SDY3663M AT/ ALONG ANG MO KIO AVE 5 ON 11/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SDY3663M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 17 April 2023 2:35 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [SEEK MANDATE] - SNM22D209104/C02/GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - SNM22D209104/C02/TANKL) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$4,159.17(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, April 17, 2023 12:42 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D209104/C02/GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - SNM22D209104/C02/TANKL) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

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Dear Sirs,

Please advise mandate.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, March 13, 2023 11:29 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D209104/C02/GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - SNM22D209104/C02/TANKL) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

Your ref: **SNM22D209104/C02/GBE5568X/TANKL**

LKK ref : CC6/CTI22012629/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE5568X(CHINA TAIPING) AND SDY3663M (TP) ON 11/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at **\$4,159.17(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 6,186.74	\$ 3,657.17 (\$3,417.92 + 7%GST)
2. Loss of RENTAL (7days x \$200.00)	\$ 1,400.00	\$ 500.00 (5DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 7,588.74	<u>\$ 4,159.17</u>

Surveyor recommended 3days for repair + 1SUNDAY +1PRS = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, December 23, 2022 12:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D209104/C02/GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - SNM22D209104/C02/TANKL) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claim settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 23 December 2022 11:12 am

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D209104/C02/GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - SNM22D209104/C02/TANKL) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

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Dear Sirs,

Please advise if OI GIA report is available as third party is chasing for DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 19 December 2022 4:13 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: SNM22D209104/C02/GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - SNM22D209104/C02/TANKL) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

Without Prejudice

Dear Mei Kwan,

We refer to your email dated 19.12.2022.

We regret that our insured has yet to report the accident to us.

We had informed our insured to report the accident asap for us to handle the matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 19 December 2022 3:54 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D209104/C02/ GBE5568X/TANKL / RE: Direct Settlement - Accident Involving GBE5568X (OI : CTI - TBA) and SDY3663M (TP : LKK REF - CC6/CTI22012629/Kpa3) on 11/12/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D209104/C02/ GBE5568X/TANKL.

Dear Kah Leong,

Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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