

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 23 February 2023 1:45 PM
To: Alfred Toh; Admin A; CS A Team
Cc: Claims Dept of CTI
Subject: RE: {SEEK MANDATE} / Direct Settlement - Accident Involving GBD3734B (OI : CTI - SNM22D208965/C02/GBD3734B/TOHHS) AND GBE7422U (TP : LKK REF - CC6/CTI22012624/Apa3) on 12/12/2022

Dear Alfred,

Thank you for your approval.

My apologies, as our & yours ref no. has quoted wrongly. Amended with correct ref. numbers.

With warmest regards,
Ezlyna

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 22 February 2023 2:44 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: {SEEK MANDATE} / Direct Settlement - Accident Involving GBD3734B (OI : CTI - SNM22D208965/C02/GBD3734B/TOHHS) AND GBE7422U (TP : LKK REF - CC6/CTI22012624/Apa3) on 12/12/2022

LKK ref: [CC6/CTI22012624/Apa3](#)
CTI ref: [SNM22D208965/C02/GBD3734B/TOHHS](#)

Dear Ezlyna

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the claim up to \$7,287.45.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, February 22, 2023 1:50 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / Direct Settlement - Accident Involving GBD3734B (OI : CTI - SNM22D208965/C02/GBD3734B/TOHHS) AND GBE7422U (TP : LKK REF - CC6/CTI22012624/Apa3) on 12/12/2022

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Your ref: OUR REF SNM22D208965/C02/GBD3734B/TOHHS
LKK ref: CC6/CTI22012624/Apa3

Dear Alfred,

ACCIDENT INVOLVING GBD3734B (CHINA TAIPING) AND GBE7422U (TP) ON 12.12.2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver.

We seek your approval to offer repairer "T K Lee Automotive Pte Ltd" at \$7,287.45 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|------------------------------------|---------------------|----------------------------|
| 1. Cost of Repair | \$ 13,650.83 | \$ 6,500.00 |
| 2. Loss of Rental (6 days x \$160) | \$ 960.00 | \$ 780.00 (6 days x \$130) |
| 3. LTA/GIA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 14,618.28 | \$ 7,287.45 |

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 28 December 2022 10:12 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD3734B (OI : CTI - SNM22D208965/C02/GBD3734B/TOHHS) AND GBE7422U (TP : LKK REF - CC6/CTI22012624/Apa3) on 12/12/2022

LKK REF - CC6/CTI22012624/Apa3

CTI REF - SNM22D208965/C02/GBD3734B/TOHHS

Dear Sirs

We refer to your email of 19 December 2022.

Attach herewith Insured's SAS report for your attention and further assistance.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 19 December 2022 11:40 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: RE: SNM22D208965/C02/ GBD3734B/TOHHS / RE: Direct Settlement - Accident Involving GBD3734B (OI : CTI - TBA) AND GBE7422U (TP : LKK REF - CC6/CTI22012624/Apa3) on 12/12/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D208965/C02/ GBD3734B/TOHHS .