



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

TO: AIG INSURANCE
AIG Building
78 Shenton Way, Level 1
Singapore 079120

C/O: LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

LETTER OF DEMAND

Invoice : **202304-0037**
Date : 04/04/2023
Vehicle/ Make Model : SMY2540J TOYOTA RAIZE 1000cc
Accident Date : 07/12/2023 18:55 (SGT)
Accident Location : PIE TWDS CHANGI AIRPORT

Particular	Amount
1. COST OF REPAIR	\$7,800.00
2. RENTAL FEE FOR 05 DAYS x @\$150.00 PER DAY	\$ 750.00
3. PRE-REPAIR INSPECTION, 02 DAYS x @\$150.00 PER DAY	\$ 300.00
4. GIA/LTA SEARCH FEE	\$ 7.45

Total S\$: **8,857.45**

SAY TOTAL SINGAPORE DOLLARS: EIGHT THOUSAND EIGHT HUNDARD FIFTY-SEVEN AND CENTS
FORTY-FIVE ONLY

YSK Auto Workshop

LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP**

Re: ACCIDENT 07122022 1855 INVOLVING SMY2540J & SMV3611Y
ALONG PLE TOWARDS CHANGI AIRPORT

1. I/WE the registered owner of vehicle SMY2540J hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. I/WE undertake to co-operate fully with **YSK AUTO WORKSHOP** and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part of in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of third party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.

DATE THIS 07 DAY OF 10 2022



Signature of Owner

(Company's stamp – if any)



Signature of Witness

Name of Witness:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **YSK AUTO WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,800.00** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SMY 2540J** that was damaged pursuant to the accident which occurred on **07/12/2022** (date) **PIE TWDS CHANGI AIRPORT** (location) involving vehicle no/s **SMV 3611Y**. This is pursuant to the inspection conducted on **08/12/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LEE KAY SZE JULIAN** (the third party claimant”) of vehicle no. **SMY 2540J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMY 2540J** (vehicle no.) as a result of the accident.

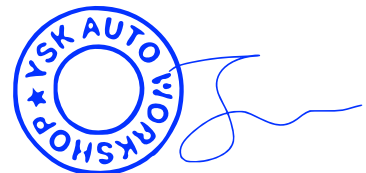
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of JUNE (month) 2023 (year)

A circular stamp with 'LKK' in the center and 'LUP' written next to it.

Signed by appointed surveyor

A blue circular stamp with 'YSK AUTO WORKSHOP' around the perimeter and a handwritten signature to its right.

Signed by “the workshop” (with chop)



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

TO: AIG INSURANCE
AIG Building
78 Shenton Way, Level 1
Singapore 079120

C/O: LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

REPAIR BILL

Invoice : **202304-0037**
Date : 04/04/2023
Vehicle/ Make Model : SMY2540J TOYOTA RAIZE 1000cc
Accident Date : 07/12/2023 18:55 (SGT)
Accident Location : PIE TWDS CHANGI AIRPORT

Particular	Amount
COST OF REPAIR	\$7,800.00

Total S\$: 7,800.00

=====

SAY TOTAL SINGAPORE DOLLARS: SEVEN THOUSAND EIGHT HUNDRED ONLY.



YSK Auto Workshop

EAZI EAZI CAR LEASING AND MARKETING PTE LTD

Invoice EAZI_INV-0742
Date: 12-Dec-2022
Cashier: Jane
Term:

Bill To: **LEE KAY SZE JULIAN**
BLK 774 BEDOK RESERVOIR VIEW #18-01 S(470774)

Contact: 93881937
Car No. Plate: SLE3694J
Car Make/Model: TOYOTA COROLLA ALTIS CLS 1.6 CVT

Item Description

Rental (5 Days) 07-Dec-2022 - 12-Dec-2022

Amount (S\$)

750.00

Remarks:

Sub Total:SGD 750.00

Discount:SGD

Total Amt. Payable:SGD 750.00

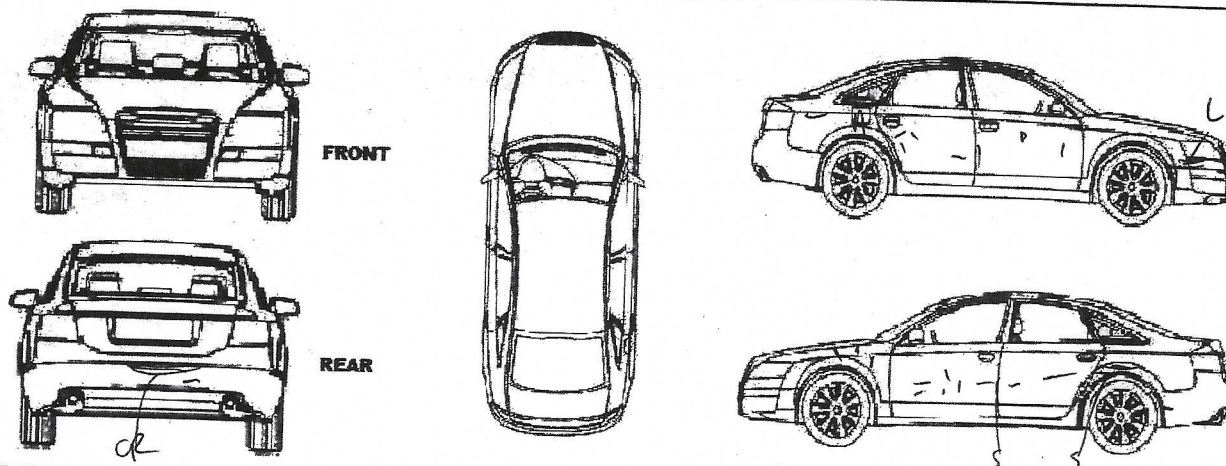
This document is computer generated. No signature is required



SM72540J

EAZI CAR LEASING & MARKETING PTE LTD

Name: LEE KAY SZE JULIAN		Mobile Phone: 93881937
Address(Residential): 77A BEDOK RESERVOIR VIEW		
NRIC / Passport No.: S8834585A #18-01	Home Phone:	
Phone(Next Of Kin / Friend): S'470774	Email:	
License Date / Country of Issue: 10/03/2016 SINGAPORE	D.O.B: 14/09/1988	
Model / Make: TOYOTA ALTIS	Vehicle No.: SLE3694J	



Legend: D = Dent S = Scratch C = Chip Off R = Rust M = Missing L = Loose CR = Crack

Additional Features in Vehicle:			Delivery Address: YSK #01-71		Collection Address:																																														
<table border="1"> <thead> <tr> <th colspan="3">RENTAL CHARGES</th> </tr> </thead> <tbody> <tr><td>Day(s)</td><td>\$</td><td></td></tr> <tr><td>Malaysia Charge</td><td>\$</td><td></td></tr> <tr><td>Additional Driver</td><td>\$</td><td></td></tr> <tr><td>CDW</td><td>\$</td><td></td></tr> <tr><td>GPS Rental</td><td>\$</td><td></td></tr> <tr><td>Surcharge</td><td>\$</td><td></td></tr> <tr><td>Misc Charges</td><td>\$</td><td></td></tr> <tr><td>Delivery</td><td>\$</td><td></td></tr> <tr><td>Collection</td><td>\$</td><td></td></tr> <tr><td>Damage</td><td>\$</td><td></td></tr> <tr><td>Refundable Deposit</td><td>\$</td><td></td></tr> <tr><td>Total</td><td>\$</td><td></td></tr> <tr><td>Reservation</td><td>\$</td><td></td></tr> <tr><td>Balance</td><td>\$</td><td></td></tr> </tbody> </table>			RENTAL CHARGES			Day(s)	\$		Malaysia Charge	\$		Additional Driver	\$		CDW	\$		GPS Rental	\$		Surcharge	\$		Misc Charges	\$		Delivery	\$		Collection	\$		Damage	\$		Refundable Deposit	\$		Total	\$		Reservation	\$		Balance	\$		Out Date: 7/12/22	Out Time: 19:50	Hirer Signature	Staff Signature
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			Return Date: 12/12/22	Return Time: 1230	Hirer Signature	Staff Signature																																													
			<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p> <p>Full tank</p> </div> <div style="text-align: center;"> <p>IN</p> <p>Full</p> </div> </div>																																																
			Remarks:																																																

By signing on the below, I have agreed that all the information stated above are true and accurate at the time of print.

Hirer Signature

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Dec 2022 / 09:15:03
Receipt Date/Time : 08 Dec 2022 / 09:15:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221208-000494

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMV3611Y As at 07 Dec 2022/18:55:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMV3611Y Enquiry Fee 20221208091007122675	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
542550XXXXXX2423		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 April 2023 12:43 PM
To: MEIHANNN@GMAIL.COM
Subject: ACCIDENT INVOLVING SMV3611Y(AIG) AND SMY2540J AT/ALONG PIE NEAR UPPER SERANGOON ROAD EXIT ON 07/12/2022

SNG GEOK HONG
Driver: ONG MEI HAN

[By Email Only]

Dear Sir/Madam,

Our Ref: CC6/AIG22012622/Apa3
You Ref: SMV3611Y

ACCIDENT INVOLVING SMV3611Y(AIG) AND SMY2540J AT/ALONG PIE NEAR UPPER SERANGOON ROAD EXIT ON 07/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMY2540J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Dec 2022 01:44	Clm Dtl Modified	Claimant's Name: -> LEE KAY SZE JULIAN. Claimant's ID: -> SXXXX585A.	[A] HOW MEI KWAN
2	19 Dec 2022 01:44	Clm Veh Model Changed	(206872) TOYOTA RAIZE 996cc (A).	[A] HOW MEI KWAN
3	19 Dec 2022 01:44	Clm Created	Reg No: SMY2540J. Acct Date: 2022/12/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: YSK Auto Workshop (HQ)	[A] HOW MEI KWAN
4	19 Dec 2022 01:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Dec 2022 01:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/29	[A] HOW MEI KWAN
6	19 Dec 2022 01:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Dec 2022 01:44	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Dec 2022 01:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Dec 2022 01:44	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Dec 2022 01:44	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	11 Apr 2023 10:07	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	26 May 2023 09:32	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	26 May 2023 09:32	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	26 May 2023 09:32	Clm Dtl Modified	JPJ Reg. Date: -> 2021/02/25.	[A] JOANNE LEE KHANG MIN
15	26 May 2023 09:32	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	31 May 2023 10:02	Adj Mandate Request	Cur.Req:8307.45:Liability: 100%(B27) *Quantum: \$8,307.45(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	07 Jun 2023 10:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/29	[I] MdNoor, Norsiah
18	07 Jun 2023 10:41	Adj Mandate Set	Approved:8307.45.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2885990	20 Dec 2022 12:41:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMY2540J	SMV3611Y	11.00
2970206	26 May 2023 09:32:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMY2540J	SMV3611Y	11.00