## T K LEE AUTOMOTIVE PTE.LTD.

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY SINGAPORE 417883 Co.Reg. No.: 201210266Z TEL: 6509 5521 / 6509 5524 FAX: 6509 5523

Attn:The Motor Claims Department CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

Yrs Ref.: YN8984M Our Ref.: TKL1122-3265 Date.: 17.11.2022

Amount

Accident involving SMW8856U And YN8984M On 24.11.2022 At 1905 HRS Along PAN-I-COMPLEX (601 SIMS DRIVE)

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have sufferd loss and expenses.

We are insturcted by our client to make a property damages claims as:-

			I AMAG GRANE
1. Repair Cost		S\$	3,595.36
2. Loss of Rental	(04 days @ \$120 Per day)	S\$	480.00
3. Towing		S\$	_
4. LTA Search Fee		S\$	7.45
5. E-File Search Fee		S\$	-
Claim Amount		S\$	4,082.81

Enclosed are the following documents for your perusal.

√ Original Final repair Bill	√ Letter of Authority
Original Survey Report & Inv	Rental Agreement / Receipt
Original Photographs of [SMW8856U]	√ E-File Serach Fee/ LTA Receipt
√ GIAS Reports of [SMW8856U]	√ Vehicle Registration Card
✓ Certificate of Insurance	Driver's Driving License / Identity Card
Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

TK Lee Automotive Pte. Ltd.

tklee0247@mail.com

# **Authorisation Third Party Claim Demand**

Date: 29/11/2022

To: China Taiping Insurance(s) Pte Ltd

RE: ACCIDENT INVOLVING VEHICLE No .: SMW 8856W and YN 8984M
AT/ALONG Pan-I complex (60 sims Drive)
ON 24/11/2022
1/We, Jeffrey Tai Kim Meng of (NRICNO. / ROCNO.)
SI713533C of Apt BIK 601P Tampines Avenue 9 #08-856(8) 5246
owner of vehicle no. <u>SMW8856U</u> in consideration of M/S
TK Lee Automotive Ptc Ltd repairing my/our vehicle SMW 8856 U at
my/our instruction and hereby authorise M/S TK Lee Automotive Pte Ltcl to
demand claim settle receive whatever amount settled / payable by the insurance company and / or
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect or
the said accident / claim and all claimed and / or settled shall belong to them absolutely.
I further agree and undertake to indemnify them against the above mentioned claim costs which may arisen therewith.
Signature of Owner:
Date: 29/11/2022

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00150182100 Claim No : SNM22D208567/C02/YN8984M/TOHHS

Claimant : JEFFREY TAI KIM MENG

Amount : S\$4,002.81

SINGAPORE DOLLARS FOUR THOUSAND TWO AND CENTS EIGHTY ONE

ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMW8856U Insured Vehicle No. : YN8984M

Date of Loss : 24/11/2022

Place of Accident : 603 SIMS DRIVE PAN 1 COMPLEX

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GUSTO ENTERPRISE (S) PTE LTD

Driver Name : MANDIP SINGH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

	TOTAL	s\$	4,002.81
7)	Cost including Disbursement	S\$ ===	
6)	Survey Fees/P.T. Fees/Towing	S\$	
5)	Medical Reports/Expenses	S\$	
	Investigation Results/Search Fees	S\$	7.45
(4)	GIA/Police Reports/		
(3)	Loss of Use/Rental/Earning	S\$	400.00
(2)	Cost of Repair/Excess	S\$	3,595.36
(1)	General Damages	S\$	

Claimant Name:

Date

NRIC No : S1713533C

Signature

## T K LEE AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883 Tel: (65) 6509 5521 Fax: (65) 6509 5523 Co. Reg.: 201200623R

INVOICE

1107

Messrs:

CHINA TAIPING INSURANCE (S) PTE LTD

Claim No.: TKL1122-3265

3 ANSON ROAD

Acc. Date: 24.11.2022

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Veh. No./Model:

SMW8856U HYUNDAI AVANTE

Date: 17.01.2023

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost: Inclusive of supply parts, panel beating, spray painting and labour.	3,595.36
		\$ 3,595.36

E. & O.E.

<sup>\*</sup> All service and repairing are in good order & conditions.



T K Lee Automotive Pte Ltd

<sup>\*</sup> Please make all payments to " T K Lee Automotive Pte Ltd "

## CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883 Tel: (65) 6509 5521 Fax: (65) 6509 5523

TKLEE

SMW 8856U

## VEHICLE RENTAL AGREEMENT

1100

Hirer Particulars -			Veh. No. 3LP6069L Replace veh. No.								
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Only per experience vehicle.     In case is any b     Vehicle of Sings.	ersons aged 24 and above or belov nce, authorized, licensed and sign	to rental office in be made within 2 ONLY, and may	t may drive the nmediately. If there 4 hours. not be driven out te. Ltd.	The hit stated	rer here on this	eby reasonable page	ad and and ov	understoo /erleaf :	od all terms	and co	

Hirer Signature/Co's Stamp/Date

Authorised Signature/Date

liable for the full cost & other losses suffered by Carz Rental Pte. Ltd.

should the vehicle is damaged or stolen.

## CARZ RENTAL PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883 Tel: (65) 6509 5521 Fax: (65) 6509 5523 Co. Reg.: 201312119K

> INVOICE 4186

Messrs:

T K LEE AUTOMOTIVE PTE LTD

JEFFREY TAI KIM MENG

S1713533C SMW8856U

Date: 17.01.2023

STAL

QTY	DESCRIPTIONS	AMOUNT
	Veh. No.: SLP6069L Model: TOYOTA SIENTA	\$480
	Date Out: 28.11.2022 Date In: 02.12.2022	
	S\$/day: \$120.00	
	Agreement: 4186	
		4 100.00
		\$ 480.00

E. & O.E.

- \* Please make all payments to " Carz Rental Pte Ltd "
- \* All service and repairing are in good order & conditions.

	12 × 05 0
Customer Sign & Chop	Carz Rental Pte Ltd

### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 25 Nov 2022 / 15:53:46

Receipt Date/Time: 25 Nov 2022 / 15:53:46

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-221125-002950

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at Insura	lt of Insurance Enquiry - YN8984M 24 Nov 2022/19:05:00 ance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
	Insurance Enquiry - YN8984M Enquiry Fee 20221125155305778542		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0,49	7,49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20221125155314296	Direct Debit: el (Intern	NETS Debit et Banking)	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

**Sent:** Wednesday, 28 December 2022 3:47 pm

**To:** 'angusmichael94@gmail.com'

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING YN8984M (CHINA TAIPING) AND SMW8856U AT/ALONG

603 SIMS DRIVE PAN 1 COMPLEX ON 24/11/2022

Our Ref: CC6/CTI22012620/Apa3

**Insured Name: GUSTO ENTERPRISE (S) PTE LTD** 

**Insured Driver: Mandip Singh** 

Dear Sir/Madam,

## ACCIDENT INVOLVING YN8984M (CHINA TAIPING) AND SMW8856U AT/ALONG 603 SIMS DRIVE PAN 1 COMPLEX ON 24/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMW8856U** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

\*I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



### EzLyna (LKKAuto)

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent:Tuesday, 14 March 2023 11:00 amTo:EzLyna (LKKAuto); Admin ACc:Claims Dept of CTI; Alfred Toh

Subject: RE: {SEEK MANDATE} / SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement -

Accident Involving YN8984M AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3)

on 24.11.2022

#### Dear Ezlyna

We thank you for your email pertaining to the above matter.

Please proceed to resolve the property damage claim up to \$4,002.81.

### **Best Regards**

Alfred Toh Assistant Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, March 14, 2023 9:50 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement - Accident Involving

YN8984M AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3) on 24.11.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208567/C02/YN8984M/TOHHS

LKK ref: CC6/CTI22012620/Apa3

Dear Alfred.

ACCIDENT INVOLVING YN8984M (CHINA TAIPING) AND SMW8856U (TP) ON 24.11.2022

We refer to the above matter.

It is an accident under BOLA 14, OI move out from stationary position, swerved out and hit TP who was travelling straight. (pls find enclosed video footage) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "T K Lee Automotive Pte Ltd" at \$4,002.81 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,059.44	\$ 3,595.36 (PBP)
2. Loss of Rental (4 days x \$120)	\$ 480.00	\$ 400.00 (4 days x \$100)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,546.89	<u>\$ 4,002.81</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <a li>alfred.toh@sg.cntaiping.com></a>
Sent: Monday, December 19, 2022 11:46 AM

**To:** Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Admin A < <a href="meikwan@lkkauto.com">admin-a@lkkauto.com</a>; CS A Team < <a href="meikwan@lkkauto.com">cs-a@lkkauto.com</a>; Chong Boon Sen < <a href="meikwan@lkkauto.com">boonsen.chong@sg.cntaiping.com</a>; Alfred Toh <a href="meikwan@lkkauto.com">alfred.toh@sg.cntaiping.com</a>; Alfred Toh <a href="meikwan@lkkauto.com">alfred.tohaa

**Subject:** SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement - Accident Involving YN8984M AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3) on 24.11.2022

LKK REF - CC6/CTI22012620/Apa3

CTI REF - SNM22D208567/C02/YN8984M/TOHHS

**Dear Sirs** 

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary advice.

**Best Regards** 

Alfred Toh
Assistant Manager
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 19 December 2022 11:01 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com> Subject: O/R: RE: SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement - Accident Involving YN8984M (OI: CTI -

TBA) AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3) on 24.11.2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D208567/C02/YN8984M/TOHHS.

Dear Alfred,

Pls revert LKK.

0

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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