EzLyna (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent:Tuesday, 14 March 2023 11:00 amTo:EzLyna (LKKAuto); Admin ACc:Claims Dept of CTI; Alfred Toh

Subject: RE: {SEEK MANDATE} / SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement -

Accident Involving YN8984M AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3)

on 24.11.2022

Dear Ezlyna

We thank you for your email pertaining to the above matter.

Please proceed to resolve the property damage claim up to \$4,002.81.

Best Regards

Alfred Toh Assistant Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, March 14, 2023 9:50 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement - Accident Involving

YN8984M AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3) on 24.11.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208567/C02/YN8984M/TOHHS

LKK ref: CC6/CTI22012620/Apa3

Dear Alfred,

ACCIDENT INVOLVING YN8984M (CHINA TAIPING) AND SMW8856U (TP) ON 24.11.2022

We refer to the above matter.

It is an accident under BOLA 14, OI move out from stationary position, swerved out and hit TP who was travelling straight. (pls find enclosed video footage) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "T K Lee Automotive Pte Ltd" at \$4,002.81 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,059.44	\$ 3,595.36 (PBP)
2. Loss of Rental (4 days x \$120)	\$ 480.00	\$ 400.00 (4 days x \$100)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,546.89	\$ 4,002.81

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <a li>alfred.toh@sg.cntaiping.com>
Sent: Monday, December 19, 2022 11:46 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Admin A < admin-a@lkkauto.com; CS A Team < cs-a@lkkauto.com; Claims Dept of CTI < claimsdept@sg.cntaiping.com; Chong Boon Sen < boonsen.chong@sg.cntaiping.com; Alfred Toh < alfred.toh@sg.cntaiping.com>

Subject: SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement - Accident Involving YN8984M AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3) on 24.11.2022

LKK REF - CC6/CTI22012620/Apa3
CTI REF - SNM22D208567/C02/YN8984M/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary advice.

Best Regards

Alfred Toh Assistant Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, 19 December 2022 11:01 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>> Subject: O/R: RE: SNM22D208567/C02/YN8984M/TOHHS / Direct Settlement - Accident Involving YN8984M (OI : CTI -

TBA) AND SMW8856U (TP: LKK REF - CC6/CTI22012620/Apa3) on 24.11.2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D208567/C02/YN8984M/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.