

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 16 December 2022 1:59 PM
To: benzrallyfirm@gmail.com; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG22002676 - PRI Arrangement for SMC 4388 K - BMW 528I

Hi Jackie

We are not agreeable to your list of surveyor(s).

Therefore, we will appoint LKK for this case.

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Friday, 16 December 2022 11:15 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: ERGO REF. CDMCG22002676 - PRI Arrangement for SMC 4388 K - BMW 528I

Dear Officer,

Vehicle have not yet been survey till date.

Kindly assist to check on the matter.

Thank you.

Regards,

Jackie Koh
Admin

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Thursday, 15 December 2022 4:46 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Subject: RE: ERGO REF. CDMCG22002676 - PRI Arrangement for SMC 4388 K - BMW 528I

Dear Officer,

We disagree to engage your list of surveyors.

We wonder would you like to consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Regards

Jackie Koh
Admin

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, 15 December 2022 4:23 PM

To: benzrallyfirm@gmail.com

Subject: ERGO REF. CDMCG22002676 - PRI Arrangement for SMC 4388 K - BMW 528I

Hi Jackie

Email has been replied earlier (see below), we are still pending for your choice of surveyor.

Please let us know ASAP to make survey arrangement.

ERGO REF. CDMCG22002676 - PRI Arrangement for SMC 4388 K - BMW 528I



Pauline Soh

To benzrallyfirm@gmail.com



Insurer Enquiry — GEARS.pdf
.pdf File



PARF_COE Rebate Enquiry.pdf
.pdf File

Dear Jackie

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhillah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Thursday, 15 December 2022 3:21 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: PRI Arrangement for SMC 4388 K - BMW 528I

Dear Officer,

Vehicle have not yet been survey till date.

Kindly assist to check on the matter.

Thank you.

Regards,

Jackie Koh
Admin

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>

Sent: Monday, 12 December 2022 5:44 PM

To: claims@ergo.com.sg

Subject: PRI Arrangement for SMC 4388 K - BMW 528I

Dear Officer,

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – YP 1787 B

DOA – 11/12/2022

3P INS – Ergo

Contact : Shanelle 9187 8064

Blk 8 Kaki Bukit Ave 4

#02-24

Singapore 415875

Thank you.

Regards,

Jackie Koh

Admin



Shifter Auto Garage Pte Ltd

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