

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 16 December 2022 1:59 PM
To: thh176@yahoo.com; assignments; SUR
Subject: RE: OUR REF: SNM22D209033/C02/ SLT7653Y/LEEPG & YOUR REF: SKG138U, DOA:14.12.2022 11:30 (SGT) - SKG138U YOUR INSURED: SLT7653Y DOA: 14.12.22

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

Steven

Thiam Heng Huat Pte Ltd

82636295

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: thh176@yahoo.com <thh176@yahoo.com>
Sent: Friday, 16 December 2022 1:54 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D209033/C02/ SLT7653Y/LEEPG & YOUR REF: SKG138U, DOA:14.12.2022 11:30 (SGT) - SKG138U YOUR INSURED: SLT7653Y DOA: 14.12.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Fri, 16 Dec 2022 at 1:43 pm, Cecilia Lee
<cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

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Our reference: SNM22D209033/C02/ SLT7653Y/LEEPG

Your reference: SKG138U

Dear Sirs,

We refer to your email of 16/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Friday, 16 December 2022 11:12 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR PRS - SKG138U YOUR INSURED: SLT7653Y DOA: 14.12.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295