Xin Yu (LKK Auto)

From: Mei Kwan (LKKAuto)

Sent: Monday, February 20, 2023 5:24 PM

To: SUR

Subject: FW: Third Party Claims -FBL9424P // EQI REF: DM22HO01856/JT

Attachments: 20230220122636.pdf

Hi

FYI.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Southern Motor < soumotorclaims@hotmail.com>

Sent: Monday, 20 February 2023 1:13 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Third Party Claims -FBL9424P // EQI REF: DM22HO01856/JT

Hi Sir,

Kindly check LOD (ref Attach).

Thanks

Ti Ti Southern Motor 6273-0369

From: Rasul (LKKAuto) < Rasul@lkkauto.com>
Sent: Monday, December 19, 2022 10:12 AM

To: Southern Motor < <u>soumotorclaims@hotmail.com</u>>

Subject: Re: PRI: Third Party Claims -FBL9424P // EQI REF: DM22HO01856/JT

Hi Ti Ti,

Kindly take note this bike repair limit is 10K

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315



Save the Earth· Print only when necessary·

From: Southern Motor <soumotorclaims@hotmail.com>

Sent: Friday, 16 December 2022 4:46 pm **To:** Rasul (LKKAuto) < <u>Rasul@lkkauto.com</u>>

Subject: Fw: PRI: Third Party Claims -FBL9424P // EQI REF: DM22HO01856/JT

Hi Rasul,

Kindly check Log card For FBL9424P as you requested.

Thanks

Ti Ti Southern Motor 6273-0369

From: Southern Motor < soumotorclaims@hotmail.com >

Sent: Friday, December 16, 2022 12:09 PM **To:** Jaime Tay <jaime.tay@eginsurance.com.sg>

Subject: Re: PRI: Third Party Claims -FBL9424P // EQI REF: DM22HO01856/JT

Hi Jaime,

Kindly our client's GIA report .(ref attach) We choose LKK Auto Consultants Pte Ltd .

Thanks, Southern Motor 6273-0369

From: Jaime Tay < jaime.tay@eqinsurance.com.sg >

Sent: Friday, December 16, 2022 11:23 AM

To: 'soumotorclaims@hotmail.com' <<u>soumotorclaims@hotmail.com</u>> **Subject:** PRI: Third Party Claims -FBL9424P // EQI REF: DM22HO01856/JT

Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

Please let us have your client's GIA report.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| 1) AJAX Inspection Services Pte Ltd | 2) IDC Automatics Association |
|-------------------------------------|-------------------------------------|
| Tel: 6255 0808 | 2) LBS Automotive Appraisal Pte Ltd |
| Fax: 6849 9155 | L.B.S. Auto Consultants Pte Ltd |
| | Tel: 6281 6690 / 62832866 |
| | Fax: 6281 8748 |
| | Contact Person: Amy/ Grace |
| 3) RT Appraisal Pte Ltd | 4) Priority Services |
| Tel: 67486076 | Tel: 62934822 |
| Fax: 67480361 | Fax: 62963283 |
| | Contact Person: Sharon |
| Contact Person: Elson/Elgene | |
| | |
| | |
| 5) Formteam Adjusters Pte Ltd | 6) LKK Auto Consultants Pte Ltd |
| Tel: 65091788 | Tel: 6256-3561 |
| Fax: 65096221 | Fax: 6741-4108 |
| | |
| 7) Appraisals Associates Pte Ltd | 8) Infiniti Appraisal Service |
| Tel : 67472822 | Tel : 96684818/90099001 |
| Fax: 67470070 | Fax: 64587432 |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Southern Motor < soumotorclaims@hotmail.com >

Sent: Friday, 16 December 2022 10:12 AM **To:** Jie Si Neo < <u>jiesi.neo@eqinsurance.com.sg</u>>

Cc: motor claims < motorclaims@eqinsurance.com.sg>

Subject: Third Party Claims -FBL9424P

Ηi,

We are acting on behalf of FBL9424P . Kindly arrange survey for the motorcycle FBL9424P.

Thank you

Ti Ti Southern Motor 6273-0369