

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 3:09 PM
To: benzrallyfirm@gmail.com; assignments; Admin A; SUR
Subject: RE: OUR REF: SNM22D208976/C02/ SND2901A /TAYHP & YOUR REF: SMY 3942 B, DOA:13.12.2022 15:40 (SGT) TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Benz Rally to conduct survey.

Aside to Benz Rally;

Please let us have a copy of your client's SAS REPORT.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>
Sent: Wednesday, 14 December 2022 5:55 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208976/C02/ SND2901A /TAYHP & YOUR REF: SMY 3942 B, DOA:13.12.2022 15:40 (SGT) TO CONDUCT PRS

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Dear Officer,

We disagree to engage your list of surveyors.

We wonder would you like to consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Regards

Jackie Koh
Admin

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 14 December 2022 5:33 PM

To: benzrallyfirm@gmail.com

Subject: RE: OUR REF: SNM22D208976/C02/ SND2901A /TAYHP & YOUR REF: SMY 3942 B, DOA:13.12.2022 15:40 (SGT) TO CONDUCT PRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 14 December 2022 1:04 PM

To: benzrallyfirm@gmail.com; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208976/C02/ SND2901A /TAYHP & YOUR REF: SMY 3942 B, DOA:13.12.2022 15:40 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly **conduct PRS SMY 3942 B** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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