

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 2:24 PM
To: SCT Auto Services
Cc: assignments; Admin A; SUR
Subject: RE: OUR REF: SNM22D208800/C02/ SGY8232E/TAYHP & YOUR REF: SDJ8878G, DOA:06.12.2022 17:55 (SGT) TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with JAS AUTO to conduct survey.

Aside to JAS;

Dear Gibson, as spoken you have agreed to use LKK.

Regards,

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

-----Original Message-----

From: SCT Auto Services <enquiry@sct.com.sg>
Sent: Thursday, 15 December 2022 12:11 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208800/C02/ SGY8232E/TAYHP & YOUR REF: SDJ8878G, DOA:06.12.2022 17:55 (SGT) TO CONDUCT PRS

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On 2022-12-15 10:11 am, Irene Tay wrote:

> From: Irene Tay
> Sent: Thursday, 15 December 2022 10:09 AM
> To: Jas Auto <jasautoservices@gmail.com>
> Cc: jasautoservices@gmail.com
> Subject: FW: OUR REF: SNM22D208800/C02/ SGY8232E/TAYHP & YOUR REF:
> SDJ8878G, DOA:06.12.2022 17:55 (SGT) TO CONDUCT PRS

>
> From: Irene Tay
> Sent: Wednesday, 14 December 2022 2:29 PM
> To: Jas Auto <jasautoservices@gmail.com>
> Subject: RE: OUR REF: SNM22D208800/C02/ SGY8232E/TAYHP & YOUR REF:
> SDJ8878G, DOA:06.12.2022 17:55 (SGT) TO CONDUCT PRS

>
> Dear Sirs,

>
> We refer to your email

>
> Kindly note the following:-

>
> * We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.

>
> * We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-

>
> 1. Gary Soon (FTA)

>
> 6. Marcus Chua (LKK)

>
> 2. Chow Bo Xiong (FTA)

>
> 7. Kenneth Kong (LKK)

>
> 3. Ben Chua (FTA)

>
> 8. Adrian Ling (LKK)

>
> 4. Ng You Han (FTA)

>
> 9. Mohd Taufikh (LKK)

>
> 5. Henry Ng (FTA)

>
> 10. Steve Chen (LKK)

>
> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.

>
> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.

>
> * As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your

> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.
>
> Thank you.
>
> NOTICE :
>
> In response to the escalating Covid-19 cases, please refrain from
> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.
>
> Best Regards,
>
> Irene
>
> Claims Department
>
> China Taiping Insurance (Singapore) Pte. Ltd.
>
> 3 Anson Road #15-00 Springleaf Tower Singapore 079909
>
> DID: (65) 6389 6192 | F: (65) 6224 7175
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> W: <https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcheckpoint.protection.com%2Fv1%2Furl%3Fo%3Dwww.sg.cntaiping.com%26g%3DMzM5N2M5ZmExMWJiMzA1ZQ%3D%3D%26h%3DYmI0MTM0N2IxZmI5MjFIZGEyOGM2NTZmZTU0MGYxOGMxYzVmNWZhY2QzN2ZhMjFkMDFjMTZiNGM1YjIwMDFiNg%3D%3D%26p%3DYzJlOmN0aXNnOmM6bzpmOTQxMDE5ODZmNTVhZTIwMDNINDdhMGJmZTE2NTJmYjp2MTpwOIQ%3D&data=05%7C01%7Cirene.tay%40sg.cntaiping.com%7C0c77ce7416c94ec3526408dade528822%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638066743323049676%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=wl913mdrmXQz7W9AP4nTsHYjavhljLNSSH4FgADdAOA%3D&reserved=0> [1] | FB:
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> Taiping SG
>
> From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Sent: Wednesday, 14 December 2022 10:01 AM
> To: Jas Auto <jasautoservices@gmail.com>; Irene Tay
> <irene.tay@sg.cntaiping.com>
> Subject: RE: OUR REF: SNM22D208800/C02/ SGY8232E/TAYHP & YOUR REF:
> SDJ8878G, DOA:06.12.2022 17:55 (SGT) TO CONDUCT PRS
>
> WITHOUT PREJUDICE
>

> via EMAIL ONLY

>

> Dear Irene,

>

> Please refer to the above subject.

>

> Kindly conduct PRS SDJ8878G soonest possible.

>

> Please contact our claims department Irene Tay 6389 6192 the officer

> in charge or 6389 6116 should you require our assistance or

> clarification.

>

> *Kindly quote our claim reference number when replying.*

>

> Thank you

>

> Chong Boon Sen

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

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> | WeChat: 太平狮城 Taiping SG

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Dear Irene

LKK is fine.

Thank you

Gibson

JAS Auto Services