

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 12:25 PM
To: Ms Goh; assignments
Cc: irene tan; tan ling ling; claims; sales
Subject: RE: OUR REF: SNM22D209009/C02/ SMQ5876M/CHNGPW & YOUR REF: SMS9792J, DOA:14.12.2022 11:20 (SGT) TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 15/12/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Ms Goh <msgoh@iaconsultingsg.com>

Sent: Thursday, December 15, 2022 12:03 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: irene tan <motor@iaconsultingsg.com>; tan ling ling <candy@iaconsultingsg.com>; claims <claims@garage13.com.sg>; sales <sales@garage13.com.sg>

Subject: RE: OUR REF: SNM22D209009/C02/ SMQ5876M/CHNGPW & YOUR REF: SMS9792J, DOA:14.12.2022 11:20 (SGT) TO CONDUCT PRS

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Dear Sir/Madam

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 15.12.2022.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

The vehicle is located at 8 Kaki Bukit Ave 4, #02-54/55 Premier@KB S415875.

Please find enclosed copy of accident report as requested.

Thank you.

Best regards,
Ms Goh
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171

----- On Thu, 15 Dec 2022 11:54:40 +0800 **Adeline Chng** <adeline.chng@sg.cntaiping.com> wrote --

Without Prejudice, Save as to Costs

Our reference: **SNM22D209009 C02/SMQ5876M /Chngpw**

Your reference: SMS9792J

Dear Sirs

ACCIDENT INVOLVING SMQ5876M & SMS9792J ON 14/12/2022

We refer to your email of 14/12/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please assist to provide us with **a copy of your client's GIA report.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, December 15, 2022 10:17 AM

To: Ms Goh <msgoh@iaconsultingsg.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Claims <claims@garage13.com.sg>; Sales <sales@garage13.com.sg>

Subject: RE: OUR REF: SNM22D209009/C02/ SMQ5876M/CHNGPW & YOUR REF: SMS9792J, DOA:14.12.2022 11:20 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS SMS9792J** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175
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