

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, 28 December 2022 11:52 AM  
**To:** Teo, Grace; Henry, Irene James  
**Cc:** SUR  
**Subject:** RE: LKK/MC \ CMTD2204593/IJH - SMN7094E | REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 2281X DOA: 14.12.2022  
**Attachments:** mark estimate.pdf; LTA.pdf; SNA 2281X-IA.pdf; LKKPhotos.pdf

Dear Grace,

Enclosed herewith preliminary advice of SNA 2281X.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Thursday, 15 December 2022 3:35 PM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/MC \ CMTD2204593/IJH - SMN7094E | REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 2281X DOA: 14.12.2022

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 15 December 2022 3:17 PM  
**To:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** LKK/MC \ CMTD2204593/IJH - SMN7094E | REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 2281X DOA: 14.12.2022

Without Prejudice

Our Reference: CMTD2204593/IJH  
Your Reference: SNA2281X

Dear Sze Lin,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SNA2281X** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Irene**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>

**Sent:** Thursday, December 15, 2022 3:01 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>

**Subject:** RE: PRI \ CMTD2204593/IJH - SMN7094E | REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 2281X DOA: 14.12.2022

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Without Prejudice

Dear Sir/Madam,

Please arrange (**LKK Auto Consultants – Marcus Chua**) to conduct the pre- repair survey.

Thank You

Best Regards,  
Szelin  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Sent:** Thursday, December 15, 2022 14:25  
**To:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** PRI \ CMTD2204593/IJH - SMN7094E | REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 2281X DOA: 14.12.2022

Our Reference: CMTD2204593/IJH  
Your Reference: SNA2281X

Date: 15/12/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S Fastech Auto Pte Ltd**

Dear Sze Lin,

**ACCIDENT INVOLVING SMN7094E & SNA2281X ON 14.12.22**

We refer to your Notice of Accident dated 15/12/2022.

Please be informed that **Ms. Irene Henry** is the handler of this case who can be contacted at 63224 618/ [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Siow Szelin <[szelin.siow@fastechauto.com.sg](mailto:szelin.siow@fastechauto.com.sg)>  
**Sent:** Thursday, December 15, 2022 1:30 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SNA 2281X DOA: 14.12.2022

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Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SMN 7094E](#).

Date of accident: [14/12/2022](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SNA 2281X](#).

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Szelin  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

