

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 11:32 AM
To: PBSP; SUR; assignments
Cc: Yap Mee Key; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D207707/C02/GBJ4330U/LEWLC & YOUR REF: SGA5554Y, DOA:20.10.2022 15:50 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 15 December 2022 11:27 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D207707/C02/GBJ4330U/LEWLC & YOUR REF: SGA5554Y, DOA:20.10.2022 15:50 (SGT) TO CONDUCT PRS

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Dear Sirs

Please proceed to use a common surveyor below as the SJE.

Mohd Taufikh - (LKK)

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 11:12 am
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D207707/C02/GBJ4330U/LEWLC & YOUR REF: SGA5554Y, DOA:20.10.2022 15:50 (SGT) TO CONDUCT PRS

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Without Prejudice

Our reference: SNM22D207707/C02/GBJ4330U/LEWLC
Your reference: SGA5554Y

Dear Sirs / Madam,

ACCIDENT INVOLVING GBJ4330U & SGA5554Y on 20/12/2022

We refer to your email of 14/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 15 December 2022 10:50 am
To: PBSP <pml-pbsp@simedarby.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Subject: RE: OUR REF: SNM22D207707/C02/ GBJ4330U/LEWLC & YOUR REF: SGA5554Y, DOA:20.10.2022 15:50 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SGA5554Y** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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