

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 20 April 2023 5:18 pm
To: kwangjoo@singnet.com.sg; finnchua@yahoo.com.sg
Cc: Admin A
Subject: RE: FINALIZED COST OF REPAIR / ACCIDENT INVOLVING SKT1295Z (AIG) AND SMP8130S AT/ALONG NORTH BUONA VISTA ROAD & COMMONWEALTH AVE WEST ON 11/12/2022

Dear Mr Fin,

We refer to the above matter.

Please be informed that our surveyor has finalized the cost of repair with third party workshop and third party has submitted Letter of Demand for this case.

Cost of repair inclusive GST is \$2,160.00 + Loss of Use \$240 + LTA search fee \$2 = \$2,402.00

We will submit Letter of Demand & our surveyor report to AIG for approval.

If you wish to private settle, I will inform officer from AIG to contact you. Please let us know.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: EzLyna (LKKAuto)
Sent: Monday, January 16, 2023 5:34 PM
To: kwangjoo@singnet.com.sg; finnchua@yahoo.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SKT1295Z (AIG) AND SMP8130S AT/ALONG NORTH BUONA VISTA ROAD & COMMONWEALTH AVE WEST ON 11/12/2022

Dear Tjao Tek Hin & Tjao Tek Meng Finn,

Our Ref: CC6/AIG22012553/Kpa3

ACCIDENT INVOLVING SKT1295Z (AIG) AND SMP8130S AT/ALONG NORTH BUONA VISTA ROAD & COMMONWEALTH AVE WEST ON 11/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMP8130S** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)