Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Thursday, 15 December 2022 8:34 AM

To: admin-d; SUR; assignments

Cc: Derrick Quok; Kenneth Lim; Jason Tea Chee Kiat

Subject: TPPD survey: Claim ref: C10019279 /JT || OI- SJY676A (Silver) TP-YQ775L || Est: \$0.00

|| EURO SUCCESS SERVICES PTE LTD

Attachments: C10019279 - TP-YQ775L.zip

Importance: High

Hi Team,

We would like to request TP survey for YQ775L. TP chose Mr. Marcus, LKK to survey the vehicle.

Workshop information:

Venue : **EURO SUCCESS SERVICES PTE LTD**

1 Kaki Bukit Avenue 6 #02-03 Autobay Singapore 417883

Contact Person: Ah Huat (Tel. 9828 9277 / 6742 6231)

Please confirm assignment.

Thank you.

Warmest Regards,

Frauleine Khoo Admin Executive, Claims

T +65 6989 3696 F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sq



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190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, 14 December 2022 6:16 pm
To: Claims <claims@budgetdirect.com.sg>

Cc: Eurosuccess0202@gmail.com

Subject: RE: PRS Request on 14.12.2022 || C10019279/JT || REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR YQ

775L [Our Ref.TCL.AQ.ro.50512.22.ess]

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint LKK (Marcus) from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. YQ 775L

Please make the necessary arrangements with the contact person. The details are as follows:

Venue : **EURO SUCCESS SERVICES PTE LTD**

1 Kaki Bukit Avenue 6 #02-03 Autobay Singapore 417883

Contact Person: Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel: 6533 0212 ext 255Fax: 6533 0163 / 6533 0313
www.htapartners.com.sg

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From: Ruby Ong <<u>ruby@htapartners.com.sg</u>>
Sent: Wednesday, 14 December 2022 3:15 pm
To: Claims <<u>claims@budgetdirect.com.sg</u>>

Cc: Eurosuccess0202@gmail.com

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR YQ 775L [Our Ref.TCL.AQ.ro.50512.22.ess]

Your ref: SJY 676A WITHOUT PREJUDICE

Our ref: TCL.AQ.ro.50512.22.ess

14 December 2022

Auto & General Insurance (Singapore) Pte Ltd

By Email Only

Motor Claims Department 190 Clemenceau Avenue #03-01 Singapore Shopping Centre Singapore 239924

VERY URGENT

Dear Sir / Madam

CLAIMANT: VS MOVERS & LOGISTICS PRIVATE LIMITED

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING <u>YQ 775L</u> & SJY 676A ALONG ARTILLERY ROAD ON 13 DECEMBER 2022 @ 1208 HRS

We are instructed by VS Movers & Logistics Private Limited to notify you of a road traffic accident on 13 December 2022 at about 1208hrs along Artillery Road involving our client's vehicle registration number <u>YQ 775L</u> and vehicle registration number SJY 676A driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel: 6533 0212 ext 255Fax: 6533 0163 / 6533 0313
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