


RE: [EXTERNAL] - Fwd: SMJ1071G - C4

Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Wed 16/11/2022 1:19 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Claims CarServ <claims@carserv.sg>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Cc: Investigation <investigation@lkkauto.com>; assignments <assignments@lkkauto.com>

 1 attachments (836 KB)

SMJ1071G.pdf;

Dear Aida,

Thank you for the assignment.

Dear Sherwin,

FYNA. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zuhaidah Samsuri <aida@iii.com.sg>

Sent: Wednesday, 16 November 2022 12:20 PM

To: Claims CarServ <claims@carserv.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Subject: RE: [EXTERNAL] - Fwd: SMJ1071G - C4

Hi K.L,

Please arrange survey will LKK.

Hi LKK,

Please arrange for survey.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co. Reg Number: 198703792K

From: Claims CarServ <claims@carserv.sg>
Sent: Wednesday, 16 November 2022 11:41 am
To: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: [EXTERNAL] - Fwd: SMJ1071G - C4

Hi Aida,

Good morning to you.

Refer to below email and attached photo, the authorised workshop is requesting for a Survey.

Looking at the fault code likely this repair amount will exceed \$2500.00.

Hence your assistance in arranging the survey is much appreciated.

Await for your favourable reply.

Thank you with regards.

Yours Sincerely
K.L
For
Carserv
138 Robinson Road Oxley Tower
#29-02
Singapore 068906

----- Forwarded message -----

From: Warranty MyCar <warranty@mycar.sg>
Date: Tue, Nov 15, 2022 at 5:18 PM
Subject: SMJ1071G - C4
To: claims@carserv.sg <claims@carserv.sg>

without prejudice

hi sir/mdm

i am sending this email regarding , a vehicle bearing SMJ1071G CITROEN C4.
this vehicle have a gearbox issue and i would like to arrange a surveyor down to assess the gearbox

please see the attachement

best regards,
Elgin Ng
sales executive

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