

## KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08  
SIN MING AUTO CITY, SINGAPORE 575722.  
TEL: 6453 6256, 6456 3715 FAX: 6455 7754  
Email:kumchew1@singnet.com.sg

Date : 17-02-2023

M/s. Lonpac Insurance Bhd  
300, Beach Road #17-04/07  
The Concourse  
Singapore 199555.

Dear Sir/Madam,

ACCIDENT INVOLVING SMV 2470 T &GBH 7105 U ON 05/12/2022.

We act for M/s Comfortdelgro Rent-A-Car Pte Ltd the owner of motor vehicle No. SMV 2470 T which was involved in the above accident.

We are making a claim for the above accident which was caused solely by the negligence in the driving of motor vehicle No. GBH 7105 U

As a result of which, we had suffered loss and expense, particulars of which are as follows;-

Repair Costs Wt Gst	: \$824.45
Loss of Use (\$100 x 2 days)	: \$200.00
LTA Search fee	: \$ 7.45
	-----
	\$ 1031.90
	=====

The following supporting documents are enclosed herewith;-

1. Invoice from Kum Chew Motor Workshop
2. LTA search result of motor vehicle no.GBH 7105 U

Thank you!

Yours faithfully,

.....  
Mdm Lim

LETTER OF AUTHORITY & INDEMNITY

To: Kum Chew Motor Workshop  
160, Sin Ming Drive #05-08  
Sin Ming Autocity  
Singapore 575722.

ACCIDENT INVOLVING VEHICLE NO. SMV 2470T AND GB4 7105 U  
AT LORONG 1 GUYLANG ON 5-12-2022.

I/We, the owner of vehicle no SMV 2470T hereby instruct and authorize you to commence repairs to the said vehicle.

You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.

You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.

Upon resolving my/our claim, you are authorized to agree with my/our solicitors on amount of their professional costs and disbursements for action for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suit is not successful or is dismissed for whatever reason, I/We understand and agree that I/We shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on my/our behalf.

In the event that I/We am/are required to attend at my/our solicitor's office or to attend Court in connection with my/our claim, I/We shall render full co-operation.

In the event that my/our claim against the third party and/or his insurers is not successful or can not be proceeded with and/or if any Judgment or settlement is not honored or satisfied by the third party, I/We agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.

I/We undertake to inform you in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communication with you.

I/We irrevocably authorize Mrs. Kum CHEW MOTOR <sup>workshop</sup> of the Repairers to sign all discharge voucher/ Indemnity forms and all necessary documents in connection with and arising out of the claim.

Dated this 15 day of DEC 20 22

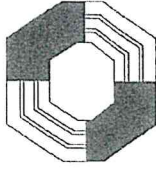


(Company stamp if applicable)

Name

I/C No

Address



# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026711

DATE : 14 APRIL 2023

## DISCHARGE VOUCHER

I/We, COMFORTDELGRO RENT-A-CAR PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBH7105U the sum of Singapore Dollar Nine Hundred Ninety One and Cents Ninety Only (\$991.90) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMV2470T and GBH7105U on 05/12/2022 along/at LOR 1 GEYLANG.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ EUREKA SNACKS SG PTE LTD AND/OR YUEN WAI KEONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**KUM CHEW MOTOR WORKSHOP**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



25/05/2023

.....  
Signature of vehicle owner/Date

.....  
Name of vehicle owner /Date

# KUM CHEW MOTOR WORKSHOP

160, SIN MING DRIVE #05-08

SIN MING AUTOCITY, SINGAPORE 575722.

Tel No. : 64536256/64563715 Fax No. : 64557754

E-Mail : kumchew1@singnet.com.sg

GST Reg.No. : M90367665T

LONPAC INSURANCE BHD

300 BEACH ROAD, #17-04/07

THE CONCOURSE, SINGAPORE 199555

PRI EMAIL : mt\_claim@lonpac.com

Attention : Motor Claim Department

Contact : 62507388 Fax No. : 62962706

## Tax Invoice : TP002213

Date : 23/05/2023

Vehicle Num. : SMV 2470 T

Make/Model : TOYOTA NOAH

Chassis/Eng# :

Accident Date : 05/12/2022

Claim No. :

Reference : KC/TP2470/2212-05

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1 PC	LIST ITEMS :		
		SIDE MIRROR		721.40
2.	1 PC	SIDE MIRROR COVER - R/H		109.77
		List TotalS\$ :		831.17
		25.00% Discount S\$ :		207.79
				623.38
		LABOUR :		
		TO DISMANTLE & CHANGE THE ABOVE PART.		60.00
		TO SPRAY PAINT ON SIDE MIRROR.		60.00
		TO CHECK WIRING FUNCTIONS.		20.00
		Labour Total S\$ :		140.00

SingDollars : Eight Hundred Twenty-Four & Cents Forty-Five Only

Total S\$ :	763.38
GST@8% S\$ :	61.07
Amount Due S\$ :	824.45
	=====

KUM CHEW MOTOR WORKSHOP

Unr client SMV 24707



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Dec 2022 / 16:22:01

Receipt Date/Time : 14 Dec 2022 / 16:22:01

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221214-003027

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GBH7105U

As at 05 Dec 2022/11:23:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - GBH7105U  
Enquiry Fee  
20221214162005728107

<b>Sub-Total</b>	7.00	0.49	7.49
<b>Total Before Rounding</b>	7.00	0.49	7.49
<b>Rounding Difference</b>			0.04
<b>Total Amount Payable</b>			7.45

Paid By

512972XXXXXX9646

eNETS Credit Card 7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

Kum CHEW MOTOR WORKSHOP

### Bank Account Details

Beneficiary Name:

Kum CHEW MOTOR WORKSHOP

Bank Name / Branch Name:

UOB / THOMSON BRANCH

Bank Account No.:

107-308-731-2

Bank Code / Branch Code:

7375-007

Swift Code

UOVB SGSG XXX

Email Address:

(For notification of payment details)

kumchew1@singnet.com.sg

Name/Designation/Telephone/Email of Contact person.:

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

   
Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

## Hsiao Tong (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 14 March 2023 4:07 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, March 13, 2023 12:03 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [SEEK MANDATE] - ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Your ref: **22/22/22/VC05/026711**  
Our ref : CC4/LPC22012533/Kpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBH7105U(LONPAC) AND SMV2470T(TP) ON 05/12/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party parked vehicle while he pass by third party vehicle. We have engaged insured on this matter and insured agreed to let insurer to settle.

We seek your approval to offer repairer "KUM CHEW MOTOR WORKSHOP" at **\$1,031.90(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 1,116.05	\$ 824.45 (\$763.38 + 8% GST)

2. Loss of USE (2days x \$100.00)	\$ 200.00	\$ 200.00 (2DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 1,323.50</b>	<b><u>\$ 1,031.90</u></b>

Surveyor recommended 1day for repair + 1PRS = 2DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, February 3, 2023 4:09 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Dear Hsiao Tong,

FYI.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 3 February 2023 3:29 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>



**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

We understand from insured that they have lodged the GIA report. Please assist to share a copy of insured GIA report for our necessary action.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 20 January 2023 6:42 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Our Ref: 22/22/22/VC05/026711

Dear Hsiao Tong,

As our insured is not aware of the accident, please engage our insured based on the video footage.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 19 January 2023 5:13 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

Enclosed for your perusal is: -

- Third Party Video Footage
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Based on third party video, we observe that there is a jerk on third party parked vehicle while our insured vehicle passed by. It is like that our insured had collided onto third party right side door mirror.

Please advise if we may proceed DS.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Wednesday, 21 December 2022 11:52 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

Thank you for the email.

Dear Admin-A / Hsiao Tong,

FYI. Thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 21 December 2022 9:29 AM  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Our Ref: 22/22/22/VC05/026711

Dear Meng Lee,

Please arrange for the case handler to obtain the video footage as our insured alleged that he was not involved in the accident.

Attached copy of police report lodged by insured.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, 15 December 2022 10:10 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 15 December 2022 9:56 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Mdm Lim <[kumchew1@singnet.com.sg](mailto:kumchew1@singnet.com.sg)>  
Subject: FW: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mdm Lim <[kumchew1@singnet.com.sg](mailto:kumchew1@singnet.com.sg)>  
**Sent:** Thursday, 15 December 2022 9:50 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Hi Mr Poh,

Refer to your below email.

Kindly arrange LKK Mr Kenneth to pre-repair inspection our client's vehicle SMV 2470 T.

We will forward you GIA and police report once we receive.

Thank you.

Best regards,

Mdm Lim

### KUM CHEW MOTOR WORKSHOP

*160 Sin Ming Drive #05-08  
Sin Ming AutoCity Singapore 575722  
Tel :64563715 Fax : 64557754*

On Thu Dec 15 2022 07:25:56 GMT+0800 (Singapore Standard Time) GERALD POH WEE BIN  
<[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

----- Original Message -----

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Mdm Lim,

Our insured has not lodged the report. Please provide us a copy of your client's report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:**

Mdm Lim <[kumchew1@singnet.com.sg](mailto:kumchew1@singnet.com.sg)>

**Sent:** Wednesday, 14 December 2022 4:31 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Sir/Madam,

We are acting on behalf of M/s Comfortdelgro Rent-A-Car Pte Ltd, the owner of SMV 2470 T in the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop  
: 160, Sin Ming Drive #05-08

: Sin Ming Autocity

: Singapore 575722.

Contact No. : 64536256

Thank you.

Best regards,

Mdm Lim

**KUM CHEW MOTOR WORKSHOP**

*160 Sin Ming Drive #05-08*

*Sin Ming AutoCity Singapore 575722*

*Tel :64563715 Fax : 64557754*

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.