

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 6 February 2023 4:38 PM
To: 'jacqueline@eurekasnack.com'
Subject: ACCIDENT INVOLVING GBH7105U(LONPAC) AND SMV2470T AT/ ALONG GEYLANG 1, LOR 1 ON 05/12/2022
Attachments: SMV2470T VIDEO.mp4

EUREKA SNACKS SG PTE LTD
DRIVER: YUEN WAI KEONG

[By Email Only]

Dear Ms Jacqueline,

You Ref: GBH7105U

Our Ref: CC4/LPC22012533/Kpa3

ACCIDENT INVOLVING GBH7105U(LONPAC) AND SMV2470T AT/ ALONG GEYLANG 1, LOR 1 ON 05/12/2022

We refer to the above subject matter

We have received a claim from SMV2470T against your motor insurance policy.

As per our tele-conversation earlier, we are of the view that we do not have a good defense towards the claim submitted by SMV2470T as third party has submitted a copy of video to support his version. The video shows that third party was stationary and there was a jerk/impact while your vehicle pass by third party vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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