

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 13 March 2023 12:02 PM  
**To:** geraldpo@lonpac.com  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** [SEEK MANDATE] - ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.  
**Attachments:** TP GIA REPORT.pdf; EMAIL FROM OI DD 070323.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SMV2470T LOD \_ CLAIM DOCS.pdf

Your ref: **22/22/22/VC05/026711**  
Our ref : CC4/LPC22012533/Kpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBH7105U(LONPAC) AND SMV2470T(TP) ON 05/12/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party parked vehicle while he pass by third party vehicle. We have engaged insured on this matter and insured agreed to let insurer to settle.

We seek your approval to offer repairer **"KUM CHEW MOTOR WORKSHOP"** at **\$1,031.90(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 1,116.05	\$ 824.45 (\$763.38 + 8% GST)
2. Loss of USE (2days x \$100.00)	\$ 200.00	\$ 200.00 (2DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 7.45	\$ 7.45
<b>Total</b>	\$ 1,323.50	<b><u>\$ 1,031.90</u></b>

Surveyor recommended 1day for repair + 1PRS = 2DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Friday, February 3, 2023 4:09 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Dear Hsiao Tong,

FYI.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 3 February 2023 3:29 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

We understand from insured that they have lodged the GIA report. Please assist to share a copy of insured GIA report for our necessary action.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 20 January 2023 6:42 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Our Ref: 22/22/22/VC05/026711

Dear Hsiao Tong,

As our insured is not aware of the accident, please engage our insured based on the video footage.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 19 January 2023 5:13 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

Enclosed for your perusal is: -

- Third Party Video Footage
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Based on third party video, we observe that there is a jerk on third party parked vehicle while our insured vehicle passed by. It is like that our insured had collided onto third party right side door mirror.

Please advise if we may proceed DS.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Wednesday, 21 December 2022 11:52 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

Thank you for the email.

Dear Admin-A / Hsiao Tong,

FYI. Thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 21 December 2022 9:29 AM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

**Lonpac External - General**

Our Ref: 22/22/22/VC05/026711

Dear Meng Lee,

Please arrange for the case handler to obtain the video footage as our insured alleged that he was not involved in the accident.

Attached copy of police report lodged by insured.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, 15 December 2022 10:10 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 15 December 2022 9:56 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Mdm Lim <[kumchew1@singnet.com.sg](mailto:kumchew1@singnet.com.sg)>  
**Subject:** FW: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mdm Lim <[kumchew1@singnet.com.sg](mailto:kumchew1@singnet.com.sg)>  
**Sent:** Thursday, 15 December 2022 9:50 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Hi Mr Poh,

Refer to your below email.

Kindly arrange LKK Mr Kenneth to pre-repair inspection our client's vehicle SMV 2470 T.

We will forward you GIA and police report once we receive.

Thank you.

Best regards,

Mdm Lim

**KUM CHEW MOTOR WORKSHOP**  
*160 Sin Ming Drive #05-08*  
*Sin Ming AutoCity Singapore 575722*  
*Tel :64563715 Fax : 64557754*

On Thu Dec 15 2022 07:25:56 GMT+0800 (Singapore Standard Time) GERALD POH WEE BIN  
<[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:  
----- Original Message -----

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear Mdm Lim,

Our insured has not lodged the report. Please provide us a copy of your client's report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:**

Mdm Lim <[kumchew1@singnet.com.sg](mailto:kumchew1@singnet.com.sg)>

**Sent:** Wednesday, 14 December 2022 4:31 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE : ACCIDENT INVOLVING SMV 2470 T & GBH 7105 U ON 05/12/2022.

Dear Sir/Madam,

We are acting on behalf of M/s Comfortdelgro Rent-A-Car Pte Ltd, the owner of SMV 2470 T in the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop  
: 160, Sin Ming Drive #05-08

: Sin Ming Autocity

: Singapore 575722.

Contact No. : 64536256

Thank you.

Best regards,

Mdm Lim

**KUM CHEW MOTOR WORKSHOP**

*160 Sin Ming Drive #05-08*

*Sin Ming AutoCity Singapore 575722*

*Tel :64563715 Fax : 64557754*

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