

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 14 December 2022 2:21 PM
To: Weini
Cc: assignments; Admin A
Subject: RE: PRI - OUR REF: SNM22D208861/C02/ YQ754Y/TAYHP & YOUR REF: CLLC.PD.299.2022 - GBC597E, DOA:08.12.2022 19:40 (SGT) TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with JEC AUTO to conduct survey.

Aside to Centro;

Please let us have a copy of your client's SAS REPORT.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Weini <weini@centrollc.com.sg>
Sent: Wednesday, 14 December 2022 9:58 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: PRI - OUR REF: SNM22D208861/C02/ YQ754Y/TAYHP & YOUR REF: CLLC.PD.299.2022 - GBC597E, DOA:08.12.2022 19:40 (SGT) TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Irene,

Our client agreed to choose Adrian Ling (LKK) to conduct PRI for this case.

Kindly assigned to them.

Please be informed that the said motor vehicle can be inspected at:-

JEC AUTO SERVICE PTE LTD
No. 1 Kaki Bukit Ave 6
#02-11 AutoBay, Singapore 417883
Tel: 6509 6585 Fax: 6509 6584

Kindly contact Mr Ah Xian at HP: 92327457

Thank you

Warmest Regards,
Weini
M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2022-12-14 09:37, Irene Tay wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Weini <weini@centrollc.com.sg>
Sent: Wednesday, 14 December 2022 8:42 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: PRI - OUR REF: SNM22D208861/C02/ YQ754Y/TAYHP & YOUR REF: GBC597E, DOA:08.12.2022 19:40 (SGT)
TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Irene,

Any update regarding the PRI?

Thank you

Warmest Regards,
Weini
M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2022-12-13 14:53, Claims Dept of CTI wrote:

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via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly **conduct PRS GBC597E** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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