

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 13 December 2022 6:22 PM
To: May Ng Nian Rou; SUR; assignments
Cc: Christine Sekhon; Serene Chui Yoke Har; Claims Dept of CTI
Subject: RE: YOUR REF: SNM22D208906/C02/ SMZ489H/LEWLC & OUR REF: SMT9819L, DOA:10.12.2022 12:30 (SGT) TO CONDUCT PRS; Our Ref: CS/1170/22/WL

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: May Ng Nian Rou <may@libertylaw.com.sg>
Sent: Tuesday, 13 December 2022 5:52 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Christine Sekhon <chris@libertylaw.com.sg>; Serene Chui Yoke Har <serene@libertylaw.com.sg>
Subject: Re: YOUR REF: SNM22D208906/C02/ SMZ489H/LEWLC & OUR REF: SMT9819L, DOA:10.12.2022 12:30 (SGT) TO CONDUCT PRS; Our Ref: CS/1170/22/WL

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Dear Jenny,

We refer to the above matter.

Kindly arrange for **Adrian Ling (LKK)**, to carry out the pre-repair survey of our client's vehicle SMT 9819L as a 'single joint expert'.

Please be informed that the said vehicle can be surveyed / inspected at :

Venue : **Sin Yu Sin Workshop**
1 Kaki Bukit Ave 6
#01-52 Autobay @ Kaki Bukit
Singapore 417883

Contact / Tel : **Mr. Wei Leang / 9199 3103**

Kindly confirm the aforesaid appointment.

Regards,

May

for and on behalf of Christine Sekhon

Liberty Law Practice LLP

133 New Bridge Road,

#17-03, Chinatown Point

Singapore 059413

DID: 9727 1122

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On Tue, Dec 13, 2022 at 5:35 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D208906/C02/SMZ489H/LEWLC

Your reference: SMT9819L

Dear Sirs / Madam,

ACCIDENT INVOLVING SMZ489H & SMT9819L on 10/12/2022

We refer to your email of 13/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 13 December 2022 4:26 pm

To: May Ng Nian Rou <may@libertylaw.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Christine Sekhon <chris@libertylaw.com.sg>; Serene Chui Yoke Har <serene@libertylaw.com.sg>

Subject: RE: OUR REF: SNM22D208906/C02/ SMZ489H/LEWLC & YOUR REF: SMT 9819L,
DOA:10.12.2022 12:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SMT 9819L** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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