Re: 2ndReminder conduct paper RI- LIB ref: BVS20/1237-

Elaine Kuan (LKK Auto) <elainekuan@lkkauto.com>

Tue 2/21/2023 3:45 PM

To: Cheah, Esther <cheah.esther@libertyinsurance.com.sg>

Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>;SUR <sur@lkkauto.com>;Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

3 attachments (284 KB)

LIP-LKKInvoice-AC2301050.pdf; LKKAdjustment.pdf; LKKLetter-SDY 8187M.pdf;

Dear Esther,

Enclose Evaluation Report of SDY 8187M.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, February 21, 2023 10:17 AM

To: Cheah, Esther <cheah.esther@libertyinsurance.com.sg>; Report <report@lkkauto.com>; assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Subject: RE: 2ndReminder conduct paper RI- LIB ref: BVS20/1237-

Dear Esther,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheah, Esther <cheah.esther@libertyinsurance.com.sg>

Sent: Monday, February 20, 2023 9:24 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: Work Shop Estimate (SG) < workshopestimate@libertyinsurance.com.sg>

Subject: 2ndReminder conduct paper RI- LIB ref: BVS20/1237-

BVS20/1237-

Dear Sir/Madam,

Kindly update the SR

Thank you.

Best Regards,

# **Esther Cheah**

Claims Department

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House

Singapore 069428 DID: (65) 63280794



From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Monday, February 6, 2023 4:40 PM

To: Cheah, Esther < <a href="mailto:cheah.esther@libertyinsurance.com.sg">cheah, Esther < <a href="mailto:cheah.esther@libertyinsurance.com.sg">cheah.esther@libertyinsurance.com.sg</a>; Shiau Chan (LKKAuto) < <a href="mailto:siewsc@lkkauto.com">siewsc@lkkauto.com</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; SUR

<sur@lkkauto.com>

**Cc:** Work Shop Estimate (SG) < <u>workshopestimate@libertyinsurance.com.sg</u>> **Subject:** {EXTERNAL} RE: Reminder conduct paper RI- LIB ref: BVS20/1237-

Dear Esther,

Thank you for the email.

Dear Shiau Chan,

Kindly assist. Our ref: CS1/LIP22012483/Ggy3

Thank you.

Best Regards,

Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheah, Esther < <a href="mailto:cheah.esther@libertyinsurance.com.sg">cheah.esther@libertyinsurance.com.sg</a>>

Sent: Monday, 6 February 2023 4:20 PM

To: Meng Yan (LKK Auto) < mengyan@lkkauto.com >; assignments < assignments@lkkauto.com >; SUR < sur@lkkauto.com >

**Cc:** Work Shop Estimate (SG) < <u>workshopestimate@libertyinsurance.com.sg</u>>

Subject: Reminder conduct paper RI- LIB ref: BVS20/1237-

Dear Sir/Madam,

Kindly update the SR

Thank you.

Best Regards,

#### **Esther Cheah**

Claims Department

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House Singapore 069428 DID: (65) 63280794



From: Meng Yan (LKK Auto) < mengyan@lkkauto.com >

Sent: Tuesday, December 13, 2022 11:52 AM

To: Cheah, Esther < <a href="mailto:cheah.esther@libertyinsurance.com.sg">cheah.esther@libertyinsurance.com.sg</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; SUR < <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>;

Subject: {EXTERNAL} RE: New assignment - conduct paper RI- LIB ref: BVS20/1237-

Dear Esther,

Thank you for the assignment.

Content noted with thanks.

Best Regards,

Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheah, Esther < <a href="mailto:cheah.esther@libertyinsurance.com.sg">cheah, Esther < <a href="mailto:cheah.esther@libertyinsurance.com.sg">cheah.esther@libertyinsurance.com.sg</a>>

Sent: Tuesday, 13 December 2022 11:10 AM

To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: New assignment - conduct paper RI- LIB ref: BVS20/1237-

Importance: High

WITHOUT PREJUDICE

Dear Yan,

Further to our email below and our tele-conversation this morning.

As spoken, we have conducted the pre-repair survey on TP vehicle. However, some of the photos are missing due to a clerical error.

We would appreciate if your surveyor could conduct paper RI and submit the paper RI report by 15/12/22.

Thank you.

Best Regards,

## **Esther Cheah**

Claims Department

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House Singapore 069428 DID: (65) 63280794



From: Cheah, Esther

Sent: Tuesday, December 13, 2022 10:11 AM

**To:** admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: New assignment - conduct paper RI- Part 3 LIB ref: BVS20/1237-

Dear Sir/Madam,

Please find the attachment (part 3).

Thank you.

Best Regards,

## **Esther Cheah**

Claims Department

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House Singapore 069428

DID: (65) 63280794





PROUD PARTNER

From: Cheah, Esther

Sent: Tuesday, December 13, 2022 10:05 AM

To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: New assignment - conduct paper RI- Part 2 LIB ref: BVSBVS20/123720/1237

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find the attachment (part 2).

Thank you.

Best Regards,

### **Esther Cheah**

Claims Department

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House Singapore 069428 DID: (65) 63280794



From: Cheah, Esther

Sent: Tuesday, December 13, 2022 10:04 AM

To: 'admin-d' <admin-d@lkkauto.com'>; 'assignments' <assignments@lkkauto.com'>; 'SUR' <sur@lkkauto.com'>

**Cc:** Work Shop Estimate (SG) < <u>workshopestimate@libertyinsurance.com.sg</u>>

Subject: RE: New assignment - conduct paper RI LIB ref: BVSBVS20/123720/1237

Dear LKK,

Due to parties are far apart on quantum of damages, we are unable to close the gap on COR, kindly proceed to conduct paper reinspection.

Please find the attached relevant documents and will send it in separate emails.

Please submit the paper RI report by 15/12/22.

Thank you.

Best Regards,

### **Esther Cheah**

Claims Department

Liberty Insurance Pte Ltd 51 Club Street #03-00 Liberty House Singapore 069428 DID: (65) 63280794



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