

Our Ref : SNA5292U / TP#1859
Your Ref : SKK6868K / CC6/AIG22012479/Kpa3

WITHOUT PREJUDICE

Date : 05th January 2023

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNA5292U & SKK6868K ON 10/12/2022
ALONG SENGKANG WEST AVE TOWARDS FERNVALE LINK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,691.50	
- Loss of Use	S\$	960.00	(\$120.00 X 08 Days)
- LTA / GIA Search Fee	S\$	2.00	
Grand Total	S\$	<u>4,653.50</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) LUMENS AUTO PTE LTD ('the third-party claimant') of
(Address) BLK 22 SIN MING LANE, #01-75 MIDVIEW CITY S(573969) registered owner of
(Vehicle Number) SNA52924 hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SNA52924 that was
damaged pursuant to the accident which occurred on 10/12/2022 along SENGKANG
WEST AVE TOWARDS FERNVALE LINK involving vehicle number SKK6868K.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 12 day of DECEMBER year 2022.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,100.00** (Global Sum) for vehicle no. **SNA5292U** that was damaged pursuant to the accident which occurred on **10/12/2022** (date) along **SENG KANG WEST AVE** involving vehicle no/s **SKK6868K**. This is pursuant to the inspection conducted on **13/12/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** (the third party claimant”) of vehicle no. **SNA5292U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNA5292U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of APRIL (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201623
INVOICE DATE : 24/12/2022
REF : TP#1859
VEH NO. : SNA5292U
MAKE : TOYOTA
CAR MODEL : PRIUS 5DR HATCHBACK
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	3,450.00	3,450.00

Remarks: DOA: 10/12/2022 @ 13:20HRS
CLAIMANT: LUMENS AUTO PTE LTD / SAM MENG HUWAT
TP VEHICLE: SKK6868K

Singapore Dollars: Three Thousand Six Hundred Ninety-One And Cent Fifty Only

SUB TOTAL	SGD	3,450.00
GST 7.00%	SGD	241.50
TOTAL	SGD	3,691.50
OUTSTANDING	SGD	3,691.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,450.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via
Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKK6868K

Date of Accident

10/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **30/05/2022 - 29/05/2023**Requested By **KAITLYN CHIO (OPTIMA WERK...**Requested Date **12/12/2022 17:15****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 19 December 2022 11:42 AM
To: nancylim19@yahoo.com.sg; engleong.tan72@yahoo.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKK6868K (AIG) AND SNA5292U AT/ALONG SENGKANG WEST AVENUE 10/12/2022

Dear Sir/Madam,

Our Ref: CC6/AIG22012479/Kpa3

ACCIDENT INVOLVING SKK6868K (AIG) AND SNA5292U AT/ALONG SENGKANG WEST AVENUE 10/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNA5292U** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler








LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Dec 2022 12:06	Clm Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD. Claimant's ID: -> 201426961 K.	[A] HOW MEI KWAN
2	14 Dec 2022 12:06	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	14 Dec 2022 12:06	Clm Created	Reg No: SNA5292U. Acct Date: 2022/12/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Dec 2022 12:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Dec 2022 12:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/23	[A] HOW MEI KWAN
6	14 Dec 2022 12:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Dec 2022 12:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Dec 2022 12:06	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Dec 2022 12:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Dec 2022 12:07	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	15 Dec 2022 14:37	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
12	19 Dec 2022 11:34	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
13	08 Feb 2023 13:15	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	08 Feb 2023 13:15	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Feb 2023 13:15	Clm Dtl Modified	JPJ Reg. Date: -> 2021/06/28.	[A] JOANNE LEE KHANG MIN
16	08 Feb 2023 13:15	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	14 Feb 2023 11:31	Adj Mandate Request	Cur.Req:4293.50:Liability: 100% BOLA:NIL OI beat Traffic Light and hit onto TP which making right turn with Green Arrow light. *Quantum: \$4,293.50 (a II-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	29 Mar 2023 12:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/23. Mandate Remarks: please proceed with settlement @ \$4173.50 [COR- \$3691.50 LOU-\$480.00 (max) LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	29 Mar 2023 12:21	Adj Mandate Set	Approved:4173.50:please proceed with settlement @ \$4173.50 [COR- \$3691.50 LOU-\$480.00 (max) LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2884168	15 Dec 2022 13:09:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNA5292U	SKK6868K	11.00
2912085	08 Feb 2023 13:15:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNA5292U	SKK6868K	11.00