

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 13 December 2022 11:40 AM  
**To:** Ganesh; admin@johnlawchambers.com; assignments  
**Cc:** info@carsmith.biz; larvemogan@johnlawchambers.com  
**Subject:** RE: OUR REF: SNM22D208936 /C02/ GY4298S /CHNGPW & YOUR REF: JLC.2022.4721.PD, DOA:08.12.2022 14:30 (SGT) TO CONDUCT PRS

### Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 13/12/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ganesh <executive@johnlawchambers.com>  
**Sent:** Tuesday, December 13, 2022 11:07 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>;

admin@johnlawchambers.com

Cc: info@carsmith.biz; larvemogan@johnlawchambers.com

**Subject:** RE: OUR REF: SNM22D208936 /C02/ GY4298S /CHNGPW & YOUR REF: JLC.2022.4721.PD, DOA:08.12.2022  
14:30 (SGT) TO CONDUCT PRS

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## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

### **· UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

*GANESH.V*

**JOHN LAW CHAMBERS LLC**

**UEN/GST REG NO. 201938836C**

**133 NEW BRIDGE ROAD,**

**#17-09, CHINATOWN POINT**

**SINGAPORE 059413.**

**TEL: 65926983**

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Tuesday, 13 December 2022 11:03 am

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)

Cc: [info@carsmith.biz](mailto:info@carsmith.biz); Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

Subject: RE: OUR REF: SNM22D208936 /C02/ GY4298S /CHNGPW & YOUR REF: JLC.2022.4721.PD, DOA:08.12.2022  
14:30 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D208936 C02/ GY4298S /Chngpw**

Your reference: JLC.2022.4721.PD

Dear Sirs

**ACCIDENT INVOLVING GY4298S & SMP7773T ON 08/12/2022**

We refer to your email of 12/12/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please assist to provide us with **a copy of your client's GIA report.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, December 13, 2022 10:04 AM

**To:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** [info@carsmith.biz](mailto:info@carsmith.biz); Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

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14:30 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS SMP7773T** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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