



Our Ref: SLR4880M
Your Ref: GBB5786Z (CC4/LPC22012443/pa3)

January 20, 2023

LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

Attention: Motor Claims

Dear Sir/Madam,

**Repair Services Rendered to Vehicle Reg. No. SLR4880M: Accident on 11/12/2022
Along Traffic Junction Hougang Avenue 10 towards Avenue 2**

We are pleased to enclose our invoice number **86013272** dated **19/01/2023** amounting as follows:

Cost of Repair	\$ 11,241.72
Loss of Rental @ \$128.40/Day x 6 Days	\$ 770.40
LTA Search Fee	\$ 2.00
Grand Total	\$ 12,014.12

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely,

Cycle & Carriage Kia Pte Ltd
Kia Service Centre



Encs.

To:

Cycle & Carriage Kia Pte Ltd
330 Ubi Road 3,
Singapore 408650

Attention: [Motor Claims Department]

Date: 12/12/2022

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

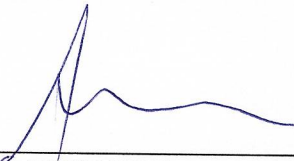
1. I/We, the undersigned, am the registered owner of vehicle no. **SLR4880M** (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on **11/12/2022** (*date and time of accident*) on/along **TRAFFIC JUNCTION HOUGANG AVE 10** (*location*) between the Vehicle and **GBB5786Z** (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: **LEE CHUN PING (LI JUNBIN)**

NRIC / Passport No. / Company Registration No.: **SXXXX235G**



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/026698

DATE : 17 APRIL 2023

DISCHARGE VOUCHER

I/We, LEE CHUN PING (LI JUNBIN) confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB5786Z the sum of Singapore Dollar Eleven Thousand Eight Hundred Eighty Five and Cents Seventy Two Only (**\$11,885.72**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLR4880M and GBB5786Z on 11/12/2022 along/at TRAFFIC JUNCTION ALONG HOUGANG AVE 10 TOWARDS AVE 2.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ CONNECTION WORKS PTE LTD AND/OR YEO YU JIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**CYCLE & CARRIAGE KIA PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date

10/06/2023



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

Ubi Customer Service Centre

330 Ubi Road 3, Singapore 408650 Tel: (65) 68661666



Movement that inspires

TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lee Chun Ping (li Junbin)	Cust No/Name LCV18734/LEE CHUN PING (LI JUNBIN)
BLK 272A SENGKANG CTRL	Reg No/Reg Date SLR4880M / 17/08/2017
#10-303	Date In/Mileage 23/12/2022/ 81605
SINGAPORE 541272	Chassis/Package KNAFZ411MJ5739490 /#
Contact No Mobile: 90672077	Engine No G4FGHH679004
27/12/2022	Make/Model KIA/CERATO K3 1.6 A SX SR
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00080	Cash	19/01/2023/ 08:57	LER	979 / Renemer Ramirez Bag	15118	86013272		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
Z TEXT								
ACCIDENT ON 11/12/2022 ALONG TRAFFIC JUNCTION HOUGANG AVE 10								
OWNER CLAIMING THIRD PARTY								
LOSS OF RENTAL (RA 013347 2022-12)								
TP # GBB5786Z TP INS: LONPAC								
M SUNDRY								50.00
C&C BADGE								
M SUNDRY								80.00
TO APPLY SEALANT KIT ON NEW PANEL								
M SUNDRY								100.00
TO APPLY ANTI-CORROSION ON ACCIDENT AFFECTED AREAS								
A 10028901								280.00
TO CONDUCT DIAGNOSTIC CHECK BY KDS AND CLEAR TROUBLE CODE								
A 90000001								80.00
CHECK WIRING & ELECTRICAL SYSTEM								
M SUNDRY								30.00
SUNDRIES								
S SPECIALISTJOB								50.00
SUPPLY REAR NUMBER PLATE WITH CASING								
S SPECIALISTJOB								100.00
TO CHECK AND TEST REVERSE SENSOR								
S SPECIALISTJOB								320.00
TO TRANSFER TRUNK LID COMPONENT AND MECHANISM PARTS								
S SPECIALISTJOB								320.00
TO REMOVE AND REINSTALL TRIMMING AND CAPERTING TO GIVE WAY ACCESS								
REPAIR ON REAR ACCIDENT AFFECTED AREAS								
S SPECIALISTJOB								320.00
TO REPLACE REAR BODY KIT								
S SPECIALISTJOB								1920.00
TO REPLACE TRUNK LID PNL,REAR BUMPER,REAR BEAM,ETC								
-TO REPAIR REAR END PANEL								
STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS								
S SPECIALISTJOB								1925.00

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE


Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lee Chun Ping (li Junbin)	Cust No/Name LCV18734/LEE CHUN PING (LI JUNBIN)
BLK 272A SENGKANG CTRL	Reg No/Reg Date SLR4880M / 17/08/2017
#10-303	Date In/Mileage 23/12/2022/ 81605
SINGAPORE 541272	Chassis/Package KNAFZ411MJ573949C /#
Contact No Mobile: 90672077	Engine No G4FGHH679004
27/12/2022	Make/Model KIA/CERATO K3 1.6 A SX SR
	Colour/Trim SWP SNOW WHITE PEAR/ WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
CTP00080	Cash	19/01/2023/ 08:57	LER	979 / Renemer Ramirez Bag	15118	86013272	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS							
X	TRUNK LID PANEL ASSY			1.00	1365.00	00.00	1365.00
X	EMBLEM-CERATO			1.00	31.00	00.00	31.00
X	EMBLEM K3			1.00	15.00	00.00	15.00
X	COVER-RR BUMPER			1.00	688.00	00.00	688.00
X	COVER-RR BUMPER,CTR			1.00	315.00	00.00	315.00
X	COVER-RR BPR UNDER			1.00	42.00	00.00	42.00
X	CLIP			10.00	2.00	00.00	20.00
X	BEAM-RR BUMPER			1.00	318.00	00.00	318.00
X	STAY-RR BUMPER LH			1.00	120.00	00.00	120.00
X	STAY-RR BUMPER RH			1.00	120.00	00.00	120.00
X	BODY KIT			1.00	1800.00	00.00	1800.00
Guarantee Your Warranty, Maintain with Cycle & Carriage!							
Parts	4,834.00			8% GST on	Nett		10,409.00
Labour	360.00				10409.00		832.72
Standard Menu	0.00						
Specialist Job	4,955.00				Total Payable		11,241.72
Diagnostics Job	0.00				Paid		0.00
Sundry/Others	260.00				Total Due		11,241.72
Total(w/o GST)	10,409.00						

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Tax Invoice								
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg			Tax Invoice No: INV1202612022-12		Dated: December 29, 2022			
			Rental Agreement No: RA 013347 2022-12		Terms of Payment: Due upon receipt			
			Customer Reference: SLR4880M					
			Notes: SLR4880M - Cycle & Carriage Kia Pte Ltd					
Customer Details CYCLE & CARRIAGE KIA PTE. LTD.			Executive Name: C&C Mars					
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)	
1	SMG2480T	Model : Kia Cerato 1.6 (A) - Lee Chun Ping	2022-12-23	2022-12-29	6 Days	120.00	720.00	
							720.00	
GST 7% (7%)							50.40	
Amount in words : Seven Hundred Seventy and Forty cents Singapore Dollar (SGD)					Total (SGD)		770.40	
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.					
Income Terms Terms								

RA 013347 2022-12

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBB5786Z

Date of Accident

11/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **06/08/2021 - 25/12/2022**Requested By **Mars Ler Yeong Cherng (CYCLE...**Requested Date **13/12/2022 09:10**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

CYCLE & CARRIAGE KIA PTE LTD

Bank Account Details

Beneficiary Name:

CYCLE & CARRIAGE KIA PTE LTD

Bank Name / Branch Name:

Standard Chartered Bank (Singapore) Limited

Bank Account No.:

01-013-9015-7

Bank Code / Branch Code:

9496

Swift Code

SCBLSG22XXX

Email Address:

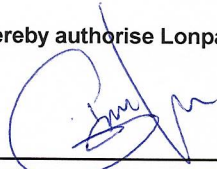
receivables@cyclecarriage.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Mars Ler Yeong Cherng / Customer Service Executive / +6591792566 / mars.ler@cyclecarriage.com.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



Kenneth Ong
Assistant Manager
Customer Service

Authorised Signature and Company Stamp

Date: 17/4/2023



Acknowledged by :

Kenneth Ong Chia Kwang

Name / Date: 17/4/2023

Hsiao Tong (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, 14 March 2023 12:15 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; MT_Claim_SG
Subject: RE: Oref: 21/22/22/VC05/026698 [SEEK MANDATE] - Accident On 11/12/2022 Involving SLR4880M And GBB5786Z *** LKK REF: CC4/LPC22012443/pa3 -

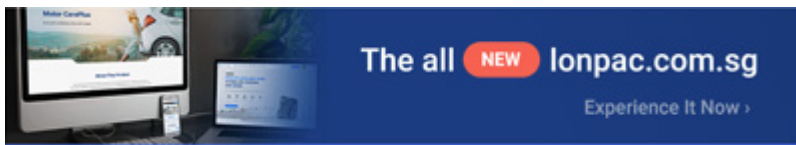
Lonpac External - General

Dear Hsiao Tong,

Please proceed as per recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, March 13, 2023 12:33 PM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Accident On 11/12/2022 Involving SLR4880M And GBB5786Z *** LKK REF: CC4/LPC22012443/pa3 - Oref: 21/22/22/VC05/026698

Your ref: **21/22/22/VC05/026698**
Our ref : CC4/LPC22012443/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB5786Z(LONPAC) AND SLR4880M (TP) ON 11/12/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "CYCLE & CARRIAGE KIA PTE LTD" at \$11,885.72(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 18,795.24	\$ 11,241.72 (\$10,409.00 + 8% GST)
2. Loss of RENTAL (6days x \$120.00)(7%GST)	\$ 770.40	\$ 642.00 (6DAYS X \$100.00)(7%GST)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 19,567.64	\$ 11,885.72

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, January 19, 2023 5:36 PM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident On 11/12/2022 Involving SLR4880M And GBB5786Z *** LKK REF: CC4/LPC22012443/pa3 -
Oref: 21/22/22/VC05/026698

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 13 December 2022 3:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident On 11/12/2022 Involving SLR4880M And GBB5786Z *** LKK REF: CC4/LPC22012443/pa3 - Oref: 21/22/22/VC05/026698

Lonpac External - General

Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report for your action.

Thank you.

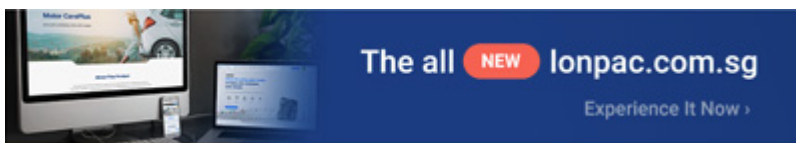
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 13 December 2022 2:34 pm

To: mars.ler@cyclecarriage.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident On 11/12/2022 Involving Our Insured SLR4880M And Your Insured GBB5786Z *** LKK REF: CC4/LPC22012443/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for survey.

- ***evidence i.e. video and scene photo (if any)***
- ***PIR result (if any)***

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 13 December 2022 12:06 PM

To: mars.ler@cyclecarriage.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: FW: Accident On 11/12/2022 Involving Our Insured SLR4880M And Your Insured GBB5786Z

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Mars,

Our insured has not lodged the report and we are unable to proceed with Direct Settlement yet.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>

Sent: Tuesday, 13 December 2022 11:25 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Subject: Re: Accident On 11/12/2022 Involving Our Insured SLR4880M And Your Insured GBB5786Z

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Mars Ler



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650
• DID: +65 6594 9163 • H: +65 9179 2566 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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