

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Tuesday, 13 December 2022 1:29 PM
To: GERALD POH WEE BIN; Admin A
Cc: MT_Claim_SG; assignments
Subject: RE: Accident On 11/12/2022 Involving Our Insured SLR4880M And Your Insured GBB5786Z

Categories: HMK

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 13 December 2022 12:06 PM
To: mars.ler@cyclecarriage.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: FW: Accident On 11/12/2022 Involving Our Insured SLR4880M And Your Insured GBB5786Z

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Mars,

Our insured has not lodged the report and we are unable to proceed with Direct Settlement yet.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Sent: Tuesday, 13 December 2022 11:25 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: Re: Accident On 11/12/2022 Involving Our Insured SLR4880M And Your Insured GBB5786Z

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

Mars Ler



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