

Shiau Chan (LKKAuto)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Sent: Monday, 19 December 2022 10:40 AM
To: Claims; Azlan, Syazairdina
Cc: Mohd Rizal, Nur Mariah Huibrechts; Chan, Yoke Shi; Lim, Sheng Yang; Hor, Yinrul; SUR
Subject: RE: RE: RE: OD claim SCR17Y - LOU car activation

Dear Kee Siang,

Thank you for your email.

Kindly be inform that Oi required to go authorized workshop since policy exceeded 3 years of registration.

Please do not authorized this claim under Premium Automotives.

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

Thankyou
Best Regards.

Deeban Nadaraja
AIG
Senior Claims Examiner II
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
Deeban.Nadaraja@aig.com | www.aig.sg

From: Claims <claims@premiumauto.com.sg>
Sent: 19 December 2022 10:03
To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; 'Claims' <claims@premiumauto.com.sg>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>
Subject: [EXTERNAL] RE: RE: OD claim SCR17Y - LOU car activation

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Dear Team,

Please assist to check on this urgently.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 19 December 2022 9:57 AM

To: 'Azlan, Syazairdina'

Cc: 'Claims'

Subject: RE: RE: OD claim SCR17Y - LOU car activation

Dear Syaza,

May I know this policy is authorized workshop policy or any workshop plan ?

Best Regards,

Kee Siang Lim

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Azlan, Syazairdina [<mailto:Syazairdina.Azlan@aig.com>]
Sent: Friday, 16 December 2022 11:04 AM
To: Claims
Subject: RE: RE: OD claim SCR17Y - LOU car activation

Dear Kee Siang,

Noted and appreciate your assistance and prompt response on this matter.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore
[Tel:65-68307871](tel:65-68307871)

Syazairdina.Azlan@aig.com | www.aig.sg

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, December 16, 2022 10:44 AM
To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Cc: Chan, Yoke Shi <yokeshi.chan@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] RE: OD claim SCR17Y - LOU car activation

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Dear Syaza,

Noted on your email below, will assist on the activation.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Azlan, Syazairdina [<mailto:Syazairdina.Azlan@aig.com>]

Sent: Friday, 16 December 2022 10:40 AM

To: 'Claims Dept'

Cc: Chan, Yoke Shi; Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Hor, Yinrul

Subject: OD claim SCR17Y - LOU car activation

Dear Sir,

Insured would like to use the replacement car as her car is already in the workshop. Claim has been confirmed.

Kindly assist insured to activate the LOU and make the necessary arrangement.

Thank you.

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore

[Tel:65-68307871](tel:65-68307871)

Syazairdina.Azlan@aig.com | www.aig.sg

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