Rajes (LKK Auto)

From: Jacqueline Tan < jacqueline.tan@sq.cntaipinq.com>

Sent: Monday, 12 December 2022 4:16 PM

To: Denise Ng; SUR; assignments
Cc: Teck Wee Goh; Lee Wee Ka

Subject: RE: OUR REF: SNM22D208604/C02/ SNC512H/TANCHC & YOUR REF: FBN 8439T,

DOA:28.11.2022 22:40 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Denise,

We regret that you are not agreeable to our proposed list of surveyors.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Denise Ng <denise@gohjpwong.com>
Sent: Monday, 12 December 2022 3:46 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Cc: Teck Wee Goh <gtw@gohjpwong.com>; Lee Wee Ka <weeka@gohjpwong.com>

Subject: Re: OUR REF: SNM22D208604/C02/ SNC512H/TANCHC & YOUR REF: FBN 8439T, DOA:28.11.2022 22:40 (SGT)

TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

We refer to your email of even date.

We are not agreeable to your proposed motor surveyors.

Our list of proposed Single Joint Expert is as follows:-

- 1. Jayson Liaw Leong San of Pro-Option Services
- 2. Dylan Lee of Lee Appraisal Services
- 3. Bok Jee Tan of Prudent Adjustors Services

Kindly let us hear from you within 2 working days.

Note: Please note that emails received after 1700 hours and before 0859 hours and on Saturdays, Sundays and Public Holidays may not be opened, read or acted upon until the next working day during operational hours.

Best Regards
Denise Ng
for and on behalf of Goh Teck Wee

GOH JP & WONG LLC

133 New Bridge Road #16-09 Chinatown Point

Singapore 059413

Tel: 6538 5868 / 8732 2946

Fax: 6538 4898 www.gohjpwong.com

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On Mon, Dec 12, 2022 at 2:46 PM Jacqueline Tan < jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D208604/C02/SNC512H/TANCHC

Your reference: FBN 8439T

Dear Sirs,

ACCIDENT INVOLVING SNC512H & FBN8439T ON 28/11/2022

We refer to your email.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>
Sent: Monday, 12 December 2022 10:22 am
To: Denise Ng denise@gohjpwong.com ; Jacqueline Tan jacqueline.tan@sg.cntaiping.com
Cc: Teck Wee Goh < gtw@gohjpwong.com >; Lee Wee Ka < weeka@gohjpwong.com >
Subject: RE: OUR REF: SNM22D208604/C02/ SNC512H/TANCHC & YOUR REF: FBN 8439T,
DOA: 28. 11. 2022 22:40 (SGT) TO CONDUCT PRS
WITHOUT PREJUDICE
via EMAIL ONLY
VIII EIVIZIE ONET
Dear Jacqueline,
Please refer to the above subject.
Kindly conduct PRS FBN 8439T soonest possible.
Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.
assistance of clarification.
Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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城 Taiping SG

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