

Our Ref: CT1222/SHA3079D/CK(st)
Date: 21.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 06.12.2022 INVOLVING SHA3079D & SGS8823G ALONG CLEMENTI AVE 6

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA3079D, which was involved in the captioned accident with your insured vehicle No SGS8823G.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	909.50
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,732.26**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh
CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA3079D , SGS8823G
CLEMENTI AVE 6****ON 06-Dec-22 10:05**

I / We

CHEW KENG FO

(Hirer) NRIC No.:

SXXXX816J

and/or

(Relief) NRIC No.:

SXXXX816J

Taxi Number

SHA3079D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Dec-2022

Name of Hirer

CHEW KENG FO

Hirer NRIC

SXXXX816J

Signature :



Address

**328 TAH CHING ROAD #05-04
610328**

Contact No.

97316768

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPNSNW00014812200 Claim No : SNM22D208758/C02/ SGS8823G/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,524.66**

SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED TWENTY FOUR AND CENTS SIXTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA3079D

Insured Vehicle No. : SGS8823G

Date of Loss : 06/12/2022

Place of Accident : TOWARDS COMMONWEALTH AVE WEST

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG YEOW SIONG

Driver Name : ONG YEOW SIONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	909.50
(3) Loss of Use /Rental/Earning	S\$	613.16
(4) GIA/Police Reports/		
Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,524.66
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 10.2.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA3079D

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMHC851CVLU187202

NO/DATE
92878778 15.12.2022

JOB NO.
305538885

ODOMETER READING

JOB TYPE

Description : 3P.06.12.22

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	850.00
Add GST @ 7.000 %	59.50
Total Invoice amount	909.50

Issued by : KATHERINETAN 15.12.2022 12:23:37
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for cars or other properties belonging to customers and vehicles are driven and tested on owners' risk.
2) CUSTOMERS SHALL REPORT THEIR VEHICLE'S IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SGS8823G

Date of Accident

06/12/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **09/01/2022 - 08/01/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **07/12/2022 08:53**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Our Ref: CT22120094

Date: 08 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/12/2022 @ 10:05 hrs
ALONG CLEMENTI AVE 6
INVOLVING SGS8823G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3079D** (the "Taxi"). The Taxi was hired to **CHEW KENG FO IC NO SXXXX816J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 21 December 2022 10:22 AM
To: nelsongys@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SGS8823G (CHINA TAIPING) AND SHA3079D AT/ALONG TOWARDS COMMONWEALTH AVE WEST ON 06/12/2022

Our Ref: CC3/CTI22012423/Npa3

Insured Name : Ong Yeow Siong
Insured Driver : Ong Yeow Siong

Dear Sir/Madam,

ACCIDENT INVOLVING SGS8823G (CHINA TAIPING) AND SHA3079D AT/ALONG TOWARDS COMMONWEALTH AVE WEST ON 06/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA3079D** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 7 February 2023 9:34 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNM22D208758/C02/ SGS8823G/LEWLC/ RE: Direct Settlement - Accident Involving SGS8823G (OI : CTI - TBA) and SHA3079D (TP : LKK REF - CC3/CTI22012423/Npa3) on 06/12/2022

Hi Ezlyna,

Pls proceed:

1. Cost of Repair	\$ 909.50 (inclusive of GST)
2. Loss of Rental (4 days x \$125.19)	\$ 438.16 - 500.76 (3.5 - 4 days x \$125.19)
3. Loss of Income (4 days X \$80)	\$ 175.00 - 200.00 (3.5 - 4 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$1,524.66 - 1,612.26</u>

Surveyor recommended 2 days for repair.

Thank you.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, January 16, 2023 11:36 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / SNM22D208758/C02/ SGS8823G/LEWLC/ RE: Direct Settlement - Accident Involving SGS8823G (OI : CTI - TBA) and SHA3079D (TP : LKK REF - CC3/CTI22012423/Npa3) on 06/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: OUR REF: SNM22D208758/C02/ SGS8823G/LEWLC

LKK ref : CC3/CTI22012423/Npa3

Dear Jenny,

ACCIDENT INVOLVING SGS8823G (CHINA TAIPING) AND SHA3079D (TP) ON 06/12/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$1,612.26 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,755.16	\$ 909.50 (inclusive of GST)
2. Loss of Rental (4 days x \$125.19)	\$ 500.76	\$ 500.76 (4 days x \$125.19)
3. Loss of Income (4 days X \$80)	\$ 320.00	\$ 200.00 (4 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,577.92	<u>\$1,612.26</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 13 December 2022 10:19 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM22D208758/C02/ SGS8823G/LEWLC/ RE: Direct Settlement - Accident Involving SGS8823G (OI : CTI - TBA) and SHA3079D (TP : LKK REF - CC3/CTI22012423/Npa3) on 06/12/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D208758/C02/ SGS8823G/LEWLC.

Dear Jenny,

Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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