

Our Ref: CT1222/SHD3966C/KS(st)  
Date: 26.01.2023

ALLIANZ INSURANCE SINGAPORE PTE LTD  
79 ROBINSON ROAD #09-01  
Singapore 068897

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 09.12.2022 INVOLVING SHD3966C & GBG6263H ALONG PAYA LEBAR RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3966C, which was involved in the captioned accident with your insured vehicle No GBG6263H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	4,212.00
2. Loss of Rental	7 days x S\$ 129.68	S\$	907.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>5,681.76</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **TOYOTA PRIUS SHD3966C , GBG6263H , ... ON 09-Dec-22 14:00**  
**ALONG** **PAYA LEBAR RD**

I / We **KO TING MENG (GUO T...** (Hirer) NRIC No.: **SXXXX120F**

and/or **NG SUE KAM** (Relief) NRIC No.: **SXXXX231B**

Taxi Number **SHD3966C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **09-Dec-2022**

Name of Hirer **KO TING MENG (GUO TINGMING)**

Hirer NRIC **SXXXX120F**

Signature :

Address **2 JALAN KUKOH #08-173**  
**163002**

Contact No. **82899382**

Name of Relief **NG SUE KAM**

Relief NRIC **SXXXX231B**

Signature :

Address **8 JALAN KUKOH 10-45**  
**162008**

Contact No. **96861451**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010002

Company ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD #09-01  
SINGAPORE 068897

CONTACT NO: 63953857

VEHICLE NO  
SHD3966C

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
31.05.2019

CHASSIS CODE  
JTDKB3FU003081255

NO/DATE  
93118702 19.01.2023

JOB NO.  
305539206

ODOMETER READING

JOB TYPE

Description : 3P 09.12.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	3,900.00
Add GST @ 8.000 %	312.00
<b>Total Invoice amount</b>	<b>4,212.00</b>

Issued by : CHEWBEELENG 19.01.2023 08:53:33  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

11. WHILE MAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT THEIR OWN RISK.  
12. CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
13. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF DEFAULT.  
14. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22120148

Date: 10 January 2023



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/12/2022 @ 14:00 hrs  
ALONG PAYA LEBAR RD  
INVOLVING GBG6263H, SLU8703A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3966C** (the "Taxi"). The Taxi was hired to **KO TING MENG (GUO TINGMING) IC NO SXXXX120F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.68** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBG6263H

Date of Accident

09/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 01/01/2022 - 31/12/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 10/12/2022 07:28

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SND 3966 C



## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 15 June 2023 4:58 PM  
**To:** johnson.poon@fulco.com.sg; zawlin00321@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBG6263H (ALLIANZ) AND SHD3966C AT/ALONG PAYA LEBAR ROAD ON 09/12/2022

### M/S FULCO LEASING PTE LTD

Dear Person In Charge / Zaw Lin Oo,

**You Ref: GBG6263H**

**Our Ref: CC4/AIS22012421/Nya3**

**ACCIDENT INVOLVING GBG6263H (ALLIANZ) AND SHD3966C AT/ALONG PAYA LEBAR ROAD ON 09/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SHD3966C** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Wednesday, 14 June 2023 4:27 PM  
**To:** EzLyna (LKKAUTO); Claims Banca (Allianz Insurance Singapore)  
**Cc:** Admin A  
**Subject:** Re: E-VOUCHER & BANK DETAILS / OFFER / ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22 \*\*\* LKK REF: CC4/AIS22012421/Npa3  
**Attachments:** LA.pdf

Dear Ezlyna,

Please find attached the copy of the LA. The details of the bank is as below. Kindly get your principal to effect payment. Thank you.

Account Name	ComfortDelGro Engineering Pte Ltd
Bank Name	The Development Bank of Singapore Limited
Branch Name	MBFC Branch
Bank Address	12, Marina Boulevard #46-00, DBS Asia Central, MBFC Tower 3, Singapore 018982
Account No	001-069544-4
Bank Code	7171
Branch Code	001
Swift Code	DBSSSGSG (Overseas Remittance)

Email confirmation of payment to [Cdgear@cdge.com.sg](mailto:Cdgear@cdge.com.sg)

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Wednesday, 14 June 2023 8:58 am  
**To:** Kazali Haji Selahudin <kazali@cdge.com.sg>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:E-VOUCHER & BANK DETAILS / OFFER / ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22 \*\*\* LKK REF: CC4/AIS22012421/Npa3

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**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,292.08** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **09-December-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

*\*Kindly provided **Bank Details** of your company to effect payment.*

Thank you.

Warmest Regards,  
Ezlyna  
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you

Dear Ezlyna,  
Your proposed offer below is **accepted**. Kindly let us have your principal's DV for our execution and early return. Thank you.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver or his passenger/s. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.**

Best Regards  
***Kazali Hj Selahudin (Mr)***  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8736

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**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, June 13, 2023 4:23 PM  
**To:** Kazali Haji Selahudin <kazali@cdge.com.sg>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** RE: OFFER / ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22 \*\*\* LKK REF: CC4/AIS22012421/Npa3

**Without Prejudice**

Dear Kazali,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair (w/GST)	\$ 4,212.00
2. Loss of Rental (6 days x \$129.68) *Based on Mileage record	\$ 778.08
3. Loss of Income (6 days x \$50) * "	\$ 300.00
4. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 5,292.08</b>

Kindly confirm acceptance & E-voucher will follow shortly. Thank you.

With warmest regards,  
Ezlyna

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**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Tuesday, June 13, 2023 11:38 AM  
**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** Re: ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22 \*\*\* LKK REF: CC4/AIS22012421/Npa3  
**Importance:** High

**URGENT  
REMINDER**

Dear OIC,

We have not heard from you nor your service provider. Please assist to respond to our claim urgently. Thank you.

Best Regards  
**Kazali Hj Selahudin** (Mr)  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8736



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**From:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Sent:** Monday, 20 March 2023 1:42 pm

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>;

Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** Re: ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22 \*\*\* LKK REF: CC4/AIS22012421/Npa3

Dear Ezlyna,

We have not heard from you since the email below. Kindly assist to review and settle our claims urgently.  
Thank you.

Best Regards

**Kazali Hj Selahudin** (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 January 2023 12:35 am

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Sabrina Tan Quee Ping

<[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22 \*\*\* LKK REF: CC4/AIS22012421/Npa3

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Lyna,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Friday, January 27, 2023 9:56 AM

**To:** Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** FW: ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22

Internal

*"Without Prejudice"*

Dear Sir/Madam

**Your Claim Ref: CT1222/SHD3966C/KS(st)**

**Our Claim Ref: 2022 22008780FR-GBG6263H**

We acknowledge receipt of your Letter of Demand dated January 26, 2023 received via email.

Our Direct settlement Partner **LKK Auto Consultants Pte Ltd**, is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Thank you.

Claims & Performance Management Department  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>

**Sent:** Thursday, January 26, 2023 4:02 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Subject:** [EXT] ALLIANZ - SHD3966C AND GBG6263H ON 09.12.22

WITHOUT PREJUDICE

Dear Sirs

M/s Allianz Insurance Singapore Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Kazali who is copied herein.

Tel: 6214 8736 Email: [kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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