

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Monday, December 12, 2022 1:19 PM  
**To:** GERALD POH WEE BIN; Admin A  
**Cc:** MT\_Claim\_SG; assignments  
**Subject:** RE: Direct Settlement (MY) - Accident Involving SLN9807P (GRAB) & SKX1568R DOA: 10.12.2022 (VEH GROUNDED)

**Categories:** HMK

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 12 December 2022 12:08 PM  
**To:** Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>  
**Subject:** FW: Direct Settlement (MY) - Accident Involving SLN9807P (GRAB) & SKX1568R DOA: 10.12.2022 (VEH GROUNDED)

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ashlyn,

Our insured has not lodged the report and we are unable to determine liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan,

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Monday, 12 December 2022 11:36 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Ong Li Li Forwarding Email <[long@lonpac.com](mailto:long@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** RE: Direct Settlement (MY) - Accident Involving SLN9807P (GRAB) & SKX1568R DOA: 10.12.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SKX1568R** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507**, located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,  
Ashlyn Chng  
**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)  
Inchcape Centre  
Level 4, Bodycare Centre  
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