

## EzLyna (LKKAUTO)

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, 3 January 2023 9:49 am  
**To:** leepohyee.lpy@gmail.com; willylst83@gmail.com  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMH5640Z (AIG) AND SJQ1703R AT/ALONG PIE TOWARD CTE (SLE) ON 03/12/2022

Dear Lee Poh Yee (Li Baoyi) & Lim Sui Tiong Willy,

We refer to our email below.

My apologies for the typo error on the NCD paragraph. As it was a chain collision, your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

*\*I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

---

**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, 3 January 2023 9:26 am  
**To:** leepohyee.lpy@gmail.com; willylst83@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SMH5640Z (AIG) AND SJQ1703R AT/ALONG PIE TOWARD CTE (SLE) ON 03/12/2022

Dear Lee Poh Yee (Li Baoyi) & Lim Sui Tiong Willy,

Our Ref: CC6/AIG22012417/Kpa3

### **ACCIDENT INVOLVING SMH5640Z (AIG) AND SJQ1703R AT/ALONG PIE TOWARD CTE (SLE) ON 03/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJQ1703R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*\*I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |