

Meng Yan (LKK Auto)

From: Elaine Kuan (LKK Auto)
Sent: Thursday, 8 December 2022 4:35 PM
To: assignments
Subject: Fw: Sompo Ref: CMTD2103464/THE; LKK Ref: CS3/SMO21011930/Kuf3e2
Attachments: WinZip Compressed Attachments (1).zip

Dear Assignment Team,

Kindly assist.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Thursday, December 8, 2022 4:12 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Report <report@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: Sompo Ref: CMTD2103464/THE; LKK Ref: CS3/SMO21011930/Kuf3e2

URGENT

Dear Elaine,

We refer to our email dated the Pre-Repair Survey Report of CB6361Y.

Based on Bola S28[e] we will be liable for both the frontal and rear damages of CB6361Y.

However, the Pre-Repair Survey Report only mentioned the rear damages.

Attached herewith is the Third Party Independent Survey Report for your Surveyor attention

Please get the Surveyor to re-look into the matter and amend the Pre-Repair Report accordingly and let us have the revised report by 14/12/22

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, June 17, 2022 2:28 PM

To: Reports (LKKAuto) <report@lkkauto.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>

Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Subject: [Possible Phish Fraud]Re: Sompo Ref: CMTD2103464/THE; LKK Ref: CS3/SMO21011930/Kuf3e2

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Dear Thelma,

The TP GIA report stated that another vehicle come out of the slip road colliding into the front left portion of TP vehicle and subsequently your insured vehicle collided into the rear of TP vehicle.

Our opinion, Sompo is not liable for the damage at the front left portion of TP vehicle(different accident).

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Reports (LKKAuto) <report@lkkauto.com>

Sent: Wednesday, 15 June 2022 12:07 pm

To: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; SUR <sur@lkkauto.com>

Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Subject: RE: Sompo Ref: CMTD2103464/THE; LKK Ref: CS3/SMO21011930/Kuf3e2

Dear Thelma,

Thank you for your email.

Dear All,

Kindly assist.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Choo, Thelma [<mailto:thelma.choo@sompo.com.sg>]

Sent: Wednesday, 15 June 2022 7:43 AM

To: Elaine (LKK Auto)

Cc: 'SUR'; 'Huey Yon (LKKAuto)'

Subject: RE: Sompo Ref: CMTD2103464/THE; LKK Ref: CS3/SMO21011930/Kuf3e2

Dear Elaine,

Attached is the video footage of the accident

Please forward it to the Surveyor for his attention.

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Choo, Thelma

Sent: Tuesday, June 14, 2022 12:54 PM

To: Elaine (LKK Auto) <report@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: Sompso Ref: CMTD2103464/THE; LKK Ref: CS3/SMO21011930/Kuf3e2

Importance: High

URGENT

Dear Elaine,

We refer to the Pre-Repair Survey Report of CB6361Y.

Based on the GIA report the damages to CB6361Y was both the frontal and the rear.

However, the Pre-Repair Survey Report only mentioned the rear damages.

Attached herewith is the Third Party Independent Survey Report for your Surveyor attention

Please get the Surveyor to re-look into the matter and amend the Pre-Repair Report accordingly if need be.

Thank you

Best Regards

Thelma Choo

Claims Executive

D: 6322 4681 | T: 6461 6555



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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Thursday, December 2, 2021 4:19 PM

To: Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: Pre-Repair Survey Report & Invoice of Vehicle CB 6361Y Ref: CMTD2103464/THE

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Thelma,

Enclose Pre-Repair Survey Report of CB 6361Y.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933