

Huey Yon (LKKAUTO)

From: kymco <kymco@singnet.com.sg>
Sent: Tuesday, 9 May 2023 12:12 PM
To: Huey Yon (LKKAUTO)
Cc: SUR
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Huey Yon,

We thank you for your kind understanding.

Herbert Teh
Manager

From: Huey Yon (LKKAUTO) [mailto:hueyyon@lkkauto.com]
Sent: Tuesday, May 09, 2023 10:41 AM
To: kymco
Cc: SUR
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Sir/Mdm,

Without prejudice

We will be advising our principal a cost of repair of \$3,150.70 with 3 days of repair, subject to their approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kymco <kymco@singnet.com.sg>
Sent: Monday, May 8, 2023 10:23 PM
To: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Huey Yon,

The finalization amount is not tally.

Kindly refer to the re-survey items as it is parts to parts repair.

Please refer to the draft invoice for your reference.

Thank you.

Herbert Teh
Manager

From: Huey Yon (LKKAUTO) [<mailto:hueyyon@lkkauto.com>]
Sent: Monday, May 08, 2023 3:21 PM

To: kymco@singnet.com.sg
Cc: SUR
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Sir/Mdm,

Any updates?

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto)
Sent: Wednesday, May 3, 2023 12:59 PM
To: kymco@singnet.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Sir/Mdm,

“Without Prejudice”

We will be advising our Principal a cost of repair of LS \$2,600.00 /- with 3 days of repair, subject to their approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Sent: Friday, April 28, 2023 9:39 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: 3rd party claim (ref : DMPC2200599H/02/CT)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 28 April 2023 9:38:57 am (UTC+08:00) Kuala Lumpur, Singapore
To: kymco <kymco@singnet.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle.Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Herbert,

Thank you for the email.

Dear Taufikh/ Huey Yon,

Please assist. CS/ICS22012405/Tny3

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 / Whatsapp call: 87813698 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kymco <kymco@singnet.com.sg>

Sent: Thursday, April 27, 2023 5:55 PM

To: 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle_Tan@ecics.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Yan,

We are still waiting for the finalize repair for third party claim FBJ5942Y.

Need your assistance for the above.

Thank you.

Herbert Teh
Manager

From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]

Sent: Tuesday, December 13, 2022 3:06 PM

To: Meng Yan (LKK Auto); kymco; assignments; SUR

Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

WITHOUT PREJUDICE

Dear Yan

TP veh no. FBJ5942Y

Please liaise directly with repairer.

Thank you.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 12 December 2022 1:27 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>; kymco <kymco@singnet.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Crystabelle,

Thank you for the assignment.

Please provide relevant document and TP vehicle number. Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Sent: Monday, 12 December 2022 12:29 PM

To: kymco <kymco@singnet.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

WITHOUT PREJUDICE

Dear Herbert

We will assign M/S LKK.

Aside to LKK

Please arrange PRI.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: kymco <kymco@singnet.com.sg>

Sent: Friday, 9 December 2022 5:10 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

Dear Crystabelle,

We have no objection of your selection for surveyor.

As the assessment scooter is with us, kindly Let us have the schedule of survey.

Please do note that our workshop address is as below:-

Blk 3020A Ubi Road 1, #01-35 Ubi Ind. Est. S(408714).

And also let us know of the liability and authorized to repair after the survey as our client in need of transportation.

Thank you.

Herbert Teh
Manager

From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]
Sent: Friday, December 09, 2022 3:05 PM
To: kymco
Subject: RE: 3rd party claim (ref : DMPC2200599H/02/CT)

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop.

We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan
Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: kymco <kymco@singnet.com.sg>
Sent: Friday, 9 December 2022 2:27 pm
To: ECICS Claims <claims@ecics.com.sg>
Subject: 3rd party claim

Dear Sir/Madam,

Kindly refer to attachment for 3rd party claim.

Please arrange surveyor to our designated address for assessment.

Best Regards.

Herbert Teh
Manager

KYMC O Showroom: Blk 3006 Ubi Road 1, #01-350 S(408700)



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