Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 12 December 2022 2:15 PM
To: zul@juseq.com.sg; SUR; assignments

Cc: claims@juseq.com.sq; hiaplek@hotmail.com; Claims Dept of CTI

Subject: RE: OUR REF: SNM22D208871/C02/SJD4378U/LEWLC & YOUR REF: SMW670R,

DOA:08.12.2022 18:40 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: zul@juseq.com.sg <zul@juseq.com.sg> Sent: Monday, 12 December 2022 12:02 pm To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: claims@juseq.com.sg; hiaplek@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208871/C02/SJD4378U/LEWLC & YOUR REF: SMW670R, DOA:08.12.2022 18:40 (SGT) TO

CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref: SNM22D208871/C02/SJD4378U/LEWLC

Our Ref: JEQ/ SMW670R /1222 (HL)

NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - OUR CLIENT'S / CLIENTS' VEHICLE: SMW670R

We refer to your email of today's and wish to inform that we have our client's instructions to reject your list of surveyors.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.5, we furnish herewith our client's list of surveyors for your consideration: -

- 1. PAR Automotive Consultancy;
- 2. OH Appraisal Services; and
- 3. SK Auto Consultants.

Please be informed that if you are not agreeable to our client's proposed surveyors, our client's motor vehicle SMW670R is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant to the State Courts Practice Directions 2021, Appendix B: Preaction Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by your appointed surveyor, but prior to the commencement of repairs. Hence, please make necessary arrangement with our client's repairers.

Further, please also remind your appointed surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan JusEquity Law Corporation 133 New Bridge Road #10-03 Chinatown Point Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

E-mail: zul@juseq.com.sg

This massage (and all its attachments) is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return electronic mail, delete this massage and you should not disseminate, distribute or copy any information contained herein.

From: Jenny Lew [mailto:jenny.lew@sg.cntaiping.com]

Sent: Monday, December 12, 2022 11:47 AM

To: zul@juseq.com.sg

Cc: claims@juseq.com.sg; hiaplek@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208871/C02/SJD4378U/LEWLC & YOUR REF: SMW670R, DOA:08.12.2022 18:40 (SGT) TO

CONDUCT PRS

Without Prejudice

Our reference: SNM22D208871/C02/SJD4378U/LEWLC

Your reference: SMW670R

Dear Sirs / Madam,

ACCIDENT INVOLVING SJD4378U & SMW670R on 08/12/2022

We refer to your email of 09/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 12 December 2022 11:44 am

To: zul@juseq.com.sg; Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: claims@juseq.com.sg; hiaplek@hotmail.com

Subject: RE: OUR REF: SNM22D208871/C02/ SJD4378U/LEWLC & YOUR REF: SMW670R, DOA:08.12.2022 18:40 (SGT) TO

CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SMW670Rsoonest possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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