

## Huey Yon (LKKAUTO)

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**From:** Huey Yon (LKKAUTO)  
**Sent:** Tuesday, 13 December 2022 3:25 PM  
**To:** Claims  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FOR SMW 6651 G, DOA: 4/12/2022 - TF

Dear Siti,

As instructed by our client , please proceed to repair the **insured vehicle SMW 6651G (Excess \$1,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair**

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 13 December 2022 9:07 AM  
**To:** SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SMW 6651 G, DOA: 4/12/2022 - TF

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Note vehicle is in.

Thank you.

**Best Regards,**  
**Siti Muhaini**

## Claims Administrator

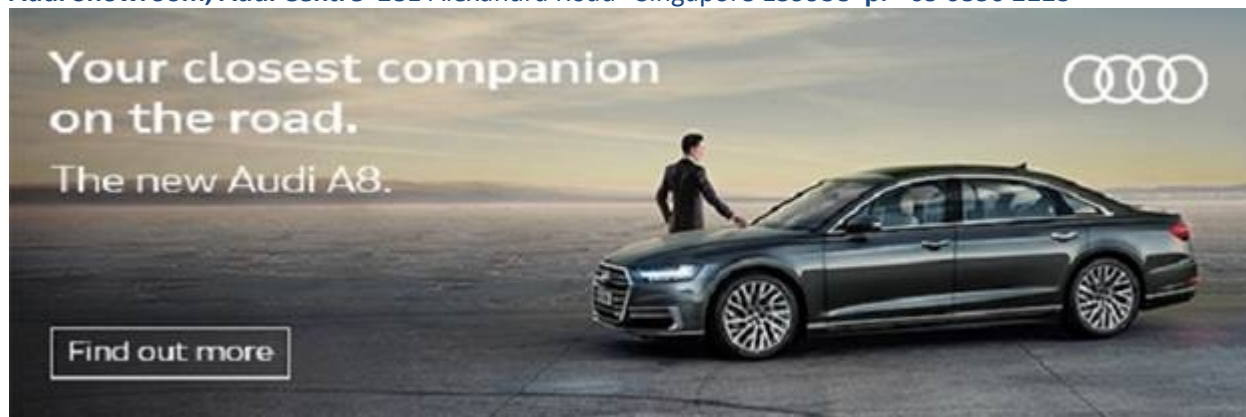
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 12 December 2022 11:30 AM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'admin-d' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: OD CLAIM FOR SMW 6651 G, DOA: 4/12/2022 - TF

Dear all,

Attached interview form and undertaking letter to AIG.

Kindly expedite on the repair approval.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

**p.** +65 6366 2323, **d.** +65 67689828

**e.** <mailto:claims@premiumauto.com.sg> **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom** 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Friday, 9 December 2022 11:31 AM  
**To:** 'SUR'; 'admin-d'  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SMW 6651 G, DOA: 4/12/2022 - TF

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

**Best Regards,**

**En Qi Lim**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 8 December 2022 4:44 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'admin-d' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** OD CLAIM FOR SMW 6651 G, DOA: 4/12/2022 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 9/12/2022 @2pm. 24 Benoi Sector, S629857. Vehicle In.

Thank you.

**Best Regards,**

**En Qi Lim**

**Claims Administrator**

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