

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 14 December 2022 11:37 AM  
**To:** Meng Yan (LKK Auto); joshua@falconair.com.sg; SUR  
**Cc:** assignments  
**Subject:** RE: Desktop survey for SJV1129Y-DOA: 7/12/2022  
**Attachments:** SJV 1129Y mark est \_compressed.pdf

Dear Joshua,

As instructed by our client , please proceed to repair the **insured vehicle SJV 1129Y. Lump Sum Repair. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Tuesday, 13 December 2022 4:59 PM  
**To:** joshua@falconair.com.sg; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: Desktop survey for SJV1129Y

Dear Joshua,

Noted with thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg) <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>

**Sent:** Tuesday, 13 December 2022 4:21 PM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Subject:** FW: Desktop survey for SJV1129Y

Dear Yan,

Please see attach for SJV1129Y estimate and photos.  
Kindly update me once the vehicle is authorised for repair.

Thanks and regards,  
Joshua Ng  
Falcon-Air Auto Services (Tampines)  
Tel: 67897997

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**From:** [joshua@falconair.com.sg](mailto:joshua@falconair.com.sg) <[joshua@falconair.com.sg](mailto:joshua@falconair.com.sg)>

**Sent:** Tuesday, 13 December 2022 4:13 pm

**To:** assignments lkk <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR lkk <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Desktop survey for SJV1129Y

Dear Sir/Mdm,

Please see attach for SJV1129Y photos and estimate.

Thanks and regards,  
Joshua Ng  
Falcon-Air Auto Services (Tampines)  
Tel: 67897997