

Veron Chen (LKKAUTO)

From: joshua@falconair.com.sg
Sent: Friday, 13 January 2023 9:37 AM
To: Finalization
Cc: Veron Chen (LKKAUTO); 'Anna Ng'
Subject: RE: SJV1129Y - Finalize

Thank you.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: Finalization <finalization@lkkauto.com>
Sent: Thursday, 12 January 2023 4:20 pm
To: joshua@falconair.com.sg
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: SJV1129Y - Finalize

Hi Joshua,

We will be advising our principal for the costs of repairs in \$1100 (L/S, before GST), 2 days. Subject to their approval.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Thursday, January 12, 2023 10:39 AM
To: Finalization <finalization@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: ***SPAM*** RE: Desktop survey for SJV1129Y-DOA: 7/12/2022

Dear Sir/Mdm,

Please see attach for after paint photos and adjusted estimate.
Kindly confirm COR at L/S \$1,100.00(before GST) and 2 repair days.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Friday, 30 December 2022 1:15 pm
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: ***SPAM*** RE: Desktop survey for SJV1129Y-DOA: 7/12/2022

Dear Veron,

Please see attach for the after paint photos.

Thanks and regards,
Joshua Ng
Falcon-Air Auto Services (Tampines)
Tel: 67897997

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 14 December 2022 11:37 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; joshua@falconair.com.sg; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: ***SPAM*** RE: Desktop survey for SJV1129Y-DOA: 7/12/2022

Dear Joshua,

As instructed by our client , please proceed to repair the **insured vehicle SJV 1129Y. Lump Sum Repair. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 13 December 2022 4:59 PM
To: joshua@falconair.com.sg; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Desktop survey for SJV1129Y

Dear Joshua,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Tuesday, 13 December 2022 4:21 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Subject: FW: Desktop survey for SJV1129Y

Dear Yan,

Please see attach for SJV1129Y estimate and photos.
Kindly update me once the vehicle is authorised for repair.

Thanks and regards,

Joshua Ng

Falcon-Air Auto Services (Tampines)

Tel: 67897997

From: joshua@falconair.com.sg <joshua@falconair.com.sg>
Sent: Tuesday, 13 December 2022 4:13 pm
To: assignments lkk <assignments@lkkauto.com>; SUR lkk <sur@lkkauto.com>
Subject: Desktop survey for SJV1129Y

Dear Sir/Mdm,

Please see attach for SJV1129Y photos and estimate.

Thanks and regards,

Joshua Ng

Falcon-Air Auto Services (Tampines)

Tel: 67897997