

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 3171 J**  
Your Ref : **YQ 7424 D**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 08.12.2022@1915 hrs along Jalan Bersar involving vehicles SHC 3171 J, YQ 7424 D, SKT 32 Y and SG 1120 T

We refer to the above-mentioned accident.

We are claiming as per below: -

|  |                     |
|--|---------------------|
| 1. Repair Cost-Lump Sum (With GST)                           | \$ 16,585.00        |
| 2. Loss of Income for 12 Days x \$80/ per day                | \$ 960.00           |
| 3. Loss of Rental for 12 Days x \$125.19/ per day (With GST) | \$ 1,502.28         |
| 4. LTA/GIA Search fee  | \$ 7.45             |
| 5. Towing Fee  | \$ 80.00            |
| <b>TOTAL</b>   | <b>\$ 19,134.73</b> |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com) and [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 08.12.2022@1915 hrs along Jalan Bersar involving vehicles SHC 3171 J, YQ 7424 D, SKT 32 Y and SG 1120 T

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 3171 J** at my request, I/We, **Lee Tai Boon** ("the claimant") of **230E Tampines Street #07-47 S( 528230)** (address) bearing NRIC No **SXXXX396D** the owner / hirer of motor vehicle no **SHC 3171 J**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque was to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 19 day of 12 (month) 20 22 (year)



Signed by "the claimant"

Name: **Lee Tai Boon**

NRIC No: **SXXXX396D**



Signed by Bifrost Auto Pte Ltd

Name: Yee Leong Ho

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00080292200 Claim No : SNM22D208895/C02/YQ7424D/TOHHS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$18,599.54**  
SINGAPORE DOLLAR EIGHTEEN THOUSAND FIVE HUNDRED NINETY NINE  
AND CENTS FIFTY FOUR ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3171J

Insured Vehicle No. : YQ7424D

Date of Loss : 08/12/2022

Place of Accident : 17 JALAN BESAR TOWARDS OPHIR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SYNTHESIS METAL INDUSTRIES PTE LTD

Driver Name : MAYAVEL JAYAPRAKASH

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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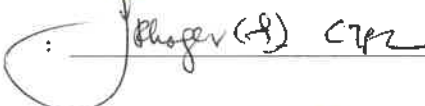
|   |       |           |
|---|-------|-----------|
| (1) General Damages   | S\$   |           |
| (2) Cost of Repair/ <del>Excess</del>                                   | S\$   | 16,585.00 |
| (3) Loss of <del>Use</del> /Rental/Earning                              | S\$   | 1,927.09  |
| (4) <del>GIA/Police Reports/</del><br>Investigation Results/Search Fees | S\$   | 7.45      |
| (5) Medical Reports/Expenses  | S\$   |           |
| (6) <del>Survey Fees/P.T. Fees</del> /Towing                            | S\$   | 80.00     |
| (7) Cost including Disbursement   | S\$   |           |
|   | ===== |           |
| TOTAL . . . . .   | S\$   | 18,599.54 |
|   | ===== |           |

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Signature : 

Date : 3 July 2023

The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are exclude  
from the ambit and application of this document"

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2307007  
**Inv. Date :** 05-07-2023  
**Ref :** 08.12.2022  
**Terms :** 30 Days  
**Veh. No. :** SHC 3171 J  
**Make & Model :** Hyundai IONIQ

| # | Description                                   | Qty | Rate        | Total       | Tax        |
|---|---|-----|-------------|-------------|------------|
| 1 | LUMP SUM REPAIR AS<br>RECOMMENDED BY SURVEYOR | 1.0 | \$15,500.00 | \$15,500.00 | \$1,085.00 |

**Subtotal for Invoice :** S\$15,500.00  
**GST (7.0%) :** S\$1,085.00  
**Total :** S\$16,585.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT22120138

Date: 02 February 2023



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      08/12/2022    @   19:15 hrs  
ALONG                                JLN BESAR  
INVOLVING                        YQ7424D, SKT32Y, SG1120T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3171J** (the "Taxi"). The Taxi was hired to **LEE TAI BOON IC NO SXXXX396D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

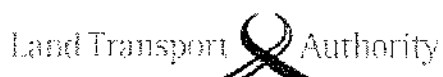
Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

ENC 31413

Print Date/Time : 09 Dec 2022 / 13:21:44

Receipt Date/Time : 09 Dec 2022 / 13:21:44

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221209-002062

Previous Receipt No. :

| S/N | Item Description/<br>Business Transaction Reference<br>No. | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - YQ7424D

As at 08 Dec 2022/19:15:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - YQ7424D

Enquiry Fee

20221209132018865705

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

552038XXXXXX3793 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: [jim.koh@hotmail.com](mailto:jim.koh@hotmail.com) Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **231902**

Date: **08/12/2022**

寶號

Messrs: **Bifrost Auto P L**

車號

Vehicle No: **SHC 31711** Model No: **10N1A**

時間(日/夜)

Time (day/night): \_\_\_\_\_ Contact No: \_\_\_\_\_

由

Location: **Jalan Besar**

到

To: **Joyang Comfort**

Cash \$: **80.00**

其他

Others: \_\_\_\_\_

經手人

Authorised By: \_\_\_\_\_ Tow Truck Driver Name: **[Signature]**

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint







## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 27 December 2022 11:17 am  
**To:** siewlee@synthesis-metal.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING YQ7424D (CHINA TAIPING) AND SHC3171J AT/ALONG 17 JALAN BESAR TOWARDS OPHIR ROAD ON 08/12/2022

Our Ref: CC6/CTI22012362/pa3

**Insured Name : SYNTHESIS METAL INDUSTRIES PTE LTD**  
**Insured Driver : Mayavel Jayaprakash**

Dear Sir/Madam,

**ACCIDENT INVOLVING YQ7424D (CHINA TAIPING) AND SHC3171J AT/ALONG 17 JALAN BESAR TOWARDS OPHIR ROAD ON 08/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC3171J** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

*\*I am working from home till 06.01.2023. If you wish to contact me, pls use whatsapp call at 80287880 or email.*

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 28 June 2023 3:47 pm  
**To:** EzLyna (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: {SEEK MANDTE} / YR REF: SNM22D208895/C02/YQ7424D/TOHHS/ RE: Direct Settlement - Accident Involving YQ7424D and SHC3171J (TP : LKK REF - CC6/CTI22012362/pa3) on 08/12/2022

LKK ref CC6/CTI22012362/pa3  
CTI ref: SNM22D208895/C02/YQ7424D/TOHHS

Dear Ezlyna

We refer to your email of 27 June 2023.

Please proceed to negotiate claim up to \$18,774.73. (all in)

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, June 27, 2023 2:38 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDTE} / YR REF: SNM22D208895/C02/YQ7424D/TOHHS/ RE: Direct Settlement - Accident Involving YQ7424D (OI : CTI - TBA) and SHC3171J (TP : LKK REF - CC6/CTI22012362/pa3) on 08/12/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208895/C02/YQ7424D/TOHHS  
LKK ref CC6/CTI22012362/pa3

Dear Alfred,

ACCIDENT INVOLVING YQ7424D (CHINA TAIPING) AND SHC3171J (TP) ON 08/12/2022

We refer to the above matter.

It is an accident under BOLA 28 (Ass.0%), 4 vehicle chain collision, OI (3rd). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$18,774.73 (all-in).

The summary is as follows: -

|  | Amount Claimed | Amount Revised             |
|--|----------------|----------------------------|
| 1. Cost of Repair                      | \$ 37,325.54   | \$ 16,585.00 (L/Sum) w/GST |
| 2. Loss of Rental (12 days x \$125.19) | \$ 1,502.28    | \$ 1,502.28                |
| 3. Loss of Income (12 days x \$80)     | \$ 960.00      | \$ 600.00 (12 days x \$50) |
| 4. LTA Search fee                      | \$ 7.45        | \$ 7.45                    |
| 5. Towing Fee                          | \$ 80.00       | \$ 80.00                   |
| Total                                  | \$ 39,875.27   | \$ <b>18,774.73</b>        |

Surveyor recommended 10 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, December 12, 2022 1:03 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D208895/C02/YQ7424D/TOHHS/ RE: Direct Settlement - Accident Involving YQ7424D (OI : CTI - TBA) and SHC3171J (TP : LKK REF - CC6/CTI22012362/pa3) on 08/12/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D208895/C02/YQ7424D/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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