

Our ref: SNB 8157 C  
Your ref: SNB 8813 S

Date: 20 MAR 2023

Direct Settlement

To: Allianz Ins

Singapore

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SNB 8813 S & SNB 8157 C  
At/Along TPE (LPE) Before Buangkok On 16/11/2022 @ 15:30pm  
East D. Exist

I am the owner of vehicle no. SNB 8813 S that was involved in an accident with your insured vehicle no. SNB 8157 C of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>5,705.00</u>
2. Loss of Use / Rental ( <u>7</u> days @ \$ <u>181.90</u> per day)	\$ <u>1,273.30</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$
5. Others	\$
Total:	\$ <u>6,980.30</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Vincent Seah/ Ms Amanda Ang  
E-mail: vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383



# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
ALLIANZ INSURANCE SINGAPORE PTE. LTD. MOTOR CLAIM DEPARTMENT 79 ROBINSON ROAD #09-01 SINGAPORE 068897  Contact No 67143369	Cust No/Name /Wah Maggie Reg No/Reg Date SNB8813S*RA / 09/07/2020 Date In/Mileage 15/12/2022/ 52779 Chassis No W1N2539802F8065526 Engine No 26492030283820 Make/Model MB/GLC 200 Colour/Trim 028 890 Cavansite B/ 041 101 ARTICO Blac



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WA000001	Credit	16/03/2023/ 10:17	VS	356 / Vincent Seah	61036	28187271

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST Customer Request			F.O.C.
M BPNSUN POLICY NO/ACC DATE :5128583072 // 16.11.2022 DRIVE IN/EXCESS : 17.11.2022 // TP CAR NO.:SNB8157C=ALLIANZ INS DATE IN/DATE SURVEY:15.12.2022 //15.12.2022 rasul-lkk 15:00pm DIRECT SETTLEMENT MEI KWAN- LKK			15.00
M BPNSUN SUNDRIES	0.10		380.00
A BPILAB USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			960.00
A BPILAB PANEL BEAT TO REPAIR AFFECTED AREAS , REMOVE AND REPLACE WITH NEW BODY PANELS WITH REFINISH.	0.05		800.00
A BPIRES RESPRAY ON REAR BUMPER AND ACCIDENT AFFECTED AREA	1.00	1002.77	1002.77
X REAR BUMPER	1.00	535.33	535.33
X REAR LOWER BUMPER	1.00	780.48	780.48
X REAR BUMPER CHROME	1.00	61.79	61.79
X COVER, TOWING EYE	6.00	7.10	42.60
X SPACER RING	1.00	340.78	340.78
X COVER, REAR LOWER BUMPER	1.00	97.41	97.41
X LHR EXHAUST CHROME TRIM	1.00	109.79	109.79
X LEFT EXHAUST COVER, BUMPER AREA	6.00	7.45	44.70
X CLAMP	1.00	45.30	45.30
X LH/REAR BUMPER BOTTOM HOLDER	1.00	66.53	66.53
X RH/REAR BUMPER BOTTOM HOLDER			

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	3,127.48	Nett	5,282.48
Labour	2,140.00	8% GST on	422.60
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00		
Sundry/Others	15.00		
Total(w/o GST)	5,282.48		
		Total Payable	5,705.08
		Paid	0.00
		Total Due	5,705.08

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



and Mercedes-Benz are trademarks of Mercedes-Benz Group AG

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6298 1818  
Fax: 6779 5383  
www.mercedes-benz.com.sg

# Tax Invoice

**chan's**

www.chans.com.sg

**CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
**INV1201912022-12**

Dated:  
**December 22, 2022**

Rental Agreement No:  
**RA 013276 2022-12**

Terms of Payment:  
**Due upon receipt**

Customer Reference:  
SNB8813S

Notes:  
SNB8813S

## Customer Details

**WA YAW KUAN**

NO. 11 SELETAR ROAD #03-53 Singapore 807016

**Executive Name:C&C VINCENT**

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMD8127R	Model : Subaru Forester 2.0 (A)  - Wa Yaw Kuan	2022-12-15	2022-12-21 (Incl)	7 Days	170.00	1,190.00
							1,190.00

**GST 7% (7%)**

**83.30**

Amount in words :

**One Thousand Two Hundred Seventy Three and Thirty cents Singapore Dollar (SGD)**

**Total (SGD)**

**1,273.30**

## Declaration:

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

**For CHAN'S & SONS ENTERPRISE**

**This is a Computer generated document.  
No signature is required.**

## Income Terms

Terms

## RENTAL AGREEMENT

RA 013276 2022-12

Hirer's Name <b>MR. WAN MEN MEE (WIFE)</b>		Date of Birth	Passport/ Nric No. <b>S8466207J</b>	Nationality <b>SPore</b>
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No. <b>81144488</b>	
Joint Hirer's / Guarantor's Name <b>MR. WA YAW KUAN</b>		Date of Birth <b>15.12.1985</b>	Passport/ Nric No. <b>S8576415B</b>	Nationality <b>SPore</b>
Address <b>11 SELETAR ROAD</b>		Occupation	Driving Licence No	Date of Expiry
Postal Code <b>#03-53 807016</b>		Contact No	Mobile Phone No. <b>93289158</b>	

### CHECK OUT

Date **15.12.2022** Time **0900**

Mileage

### CHECK IN

Date **21.12.22** Time **3.45pm**

Mileage

KM E **(1/4)** 1/2 3/4 F

Remarks

KM

### IMPORTANT NOTES -

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	7 @	170 +gst	1190
DISCOUNT			
GST @ 7%			83.30
TOTAL			1273.30
EXTENSION			
Inv 120191 2022-1			
Vincent / CC. PANDAN - TP / ALLIANCE INS			
SNB8813S			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

X 

Hirer's Signature

Joint Hirer's/ Guarantor's Signature



for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SMD8127R**

MODEL **Subaru Forester 2.0 (A)**

FROM **15.12.2022**

RETURN

\*Estimate Date. For actual return see CHECK IN

## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SNB8157C

Date of Accident

16/11/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... Allianz Insurance Singapore P...

Period of Insurance ..... 15/09/2022 - 14/09/2023

Requested By ..... AMANDA ANG (CYCLE &amp; CARRI...

Requested Date ..... 07/12/2022 17:45

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission	17/11/2022 12:57 (SGT)
Reported by	Driver
Date of Accident	16/11/2022 15:30 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	TPE (KPE) BEFORE BUANGKOK EAST DR EXIST
Country/State of Loss	Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number	SNB8813S
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### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	WAH MEN MEE
NRIC No	S8466207J
Email Address	MAGGIE_MEE1984@HOTMAIL.COM
Mobile Phone No	(Phone) +65-81144488
Alternative Phone No	-

### VEHICLE PARTICULARS

Manufacturer	Mercedes
Model	Glc200
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	2000

### INSURANCE COMPANY

Name of Insurance Company	Income Insurance Limited
Policy Number / Cover Note Number	5128583072

### DRIVER

Name of Driver	WA YAW KUAN
NRIC No	S8576415B
Date Of Birth	15/02/1985
Occupation	Indoor

Date Of Driving Pass	20/06/2012
Driving experience	10 YEARS AND 5 MONTHS
Gender	Male
Mobile Number	(Phone) +65-93289158
Alt. Phone Number	-
Email Address	MARCUS8528@GMAIL.COM
Address	11 SELETAR ROAD
Address complement	#03-53
Postcode	807016
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Wet

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

IT WAS RAINING HEAVILY AND THE TRAFFIC WAS HEAVY. I WAS DRIVING STRAIGHT AT AROUND 40KPH, WHEN THE VEHICLES AHEAD OF ME STARTED TO SLOWED TO A STOP DUE TO WATER PONDING. I RESPONDED BUT BRAKING AND SLOWED TO A COMPLETE STOP. SUBSEQUENTLY, I EXPERIENCED A COLLISION FROM THE REAR OF MY VEHICLE

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	ADV TO SUBMIT TO MOTORVIDEO@INCOME.COM.SG

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SNB8157C
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-

Vehicle Category	Private car
Name of Driver	ZENDEN
NRIC No	S8839881E
Contact Number	(Phone) +65-90403403
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

Describe Circumstance of the Accident

Refer to GEARs

**Declaration**

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date  
& Time 17/11/2022, 1300

Ignatius Lim

Witnessed by Reporting Centre Personnel  
(Name as in NRIC/ID card)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

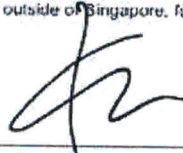
I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



**Ignatius Lim**

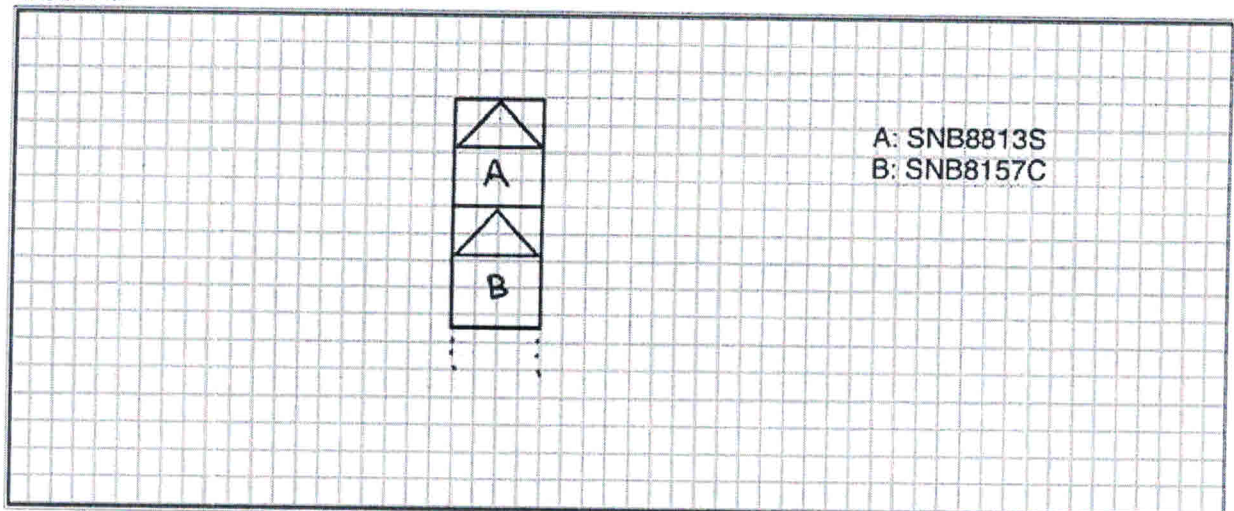
Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

17/11/2022, 1300

Witnessed by Reporting Centre Personnel  
(Name as in NRIC/ID card)

Sketch Plan



A: SNB8813S  
B: SNB8157C